

The Standard Bank of South Africa

Annual financial statements 2003



blueprint for **growth**



Contents

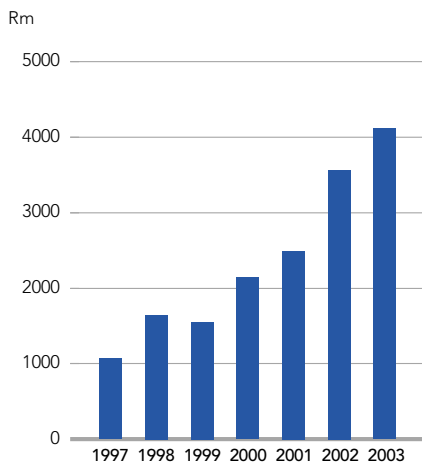
1	Financial highlights
2	Risk management overview, capital adequacy and corporate governance
7	Financial definitions
8	Seven-year review
11	Report of the independent auditors
12	Directors' responsibility for financial reporting
13	Balance sheet
14	Income statement
15	Cash flow statement
16	Statement of changes in shareholder's funds
17	Accounting policies
26	Notes to the annual financial statements
60	Annexure A – subsidiaries
61	Annexure B – associates and joint ventures
63	Directorate
64	Contact details

Financial highlights

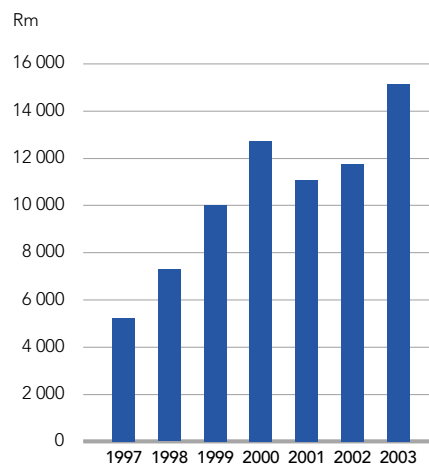
	2003	2002	% change	2003 US\$ equivalent
Income statement (Rm)				
Operating profit	5 986	5 331	12	793
Headline earnings	4 117	3 561	16	545
Income attributable to ordinary shareholder	4 240	3 817	11	562
Balance sheet (Rm)				
Ordinary shareholder's funds	15 175	11 744	29	2 272
Total assets	320 791	214 195	50	48 023
Loans and advances	153 345	125 075	23	22 956
Financial performance				
Return on equity (%)	30,6	31,2		
Share statistics per ordinary share (cents)				
Headline earnings	6 864	6 054	13	909
Earnings	7 069	6 490	9	936
Dividends	2 416	7 684	(69)	320
Net asset value	25 293	19 600	29	3 786
Capital adequacy				
Total risk-weighted assets (Rm)	174 423	159 320	9	26 111
Primary qualifying capital (Rm)	14 784	11 414	30	2 213
Total qualifying capital (Rm)	21 636	17 991	20	3 239
Primary qualifying capital to risk-weighted assets (%)	8,5	7,2		
Total qualifying capital to risk-weighted assets (%)	12,4	11,3		

The 2003 rand/US dollar exchange rates : period end rate – R6,68 (2002: R8,58)
 : average rate – R7,55 (2002: R10,50)

Headline earnings



Ordinary shareholder's funds





Risk management overview, capital adequacy and corporate governance

2



Risk management overview

The effective management of risk in a diverse and complex organisation such as The Standard Bank of South Africa Limited (SBSA) requires a strong risk management culture. This culture ensures that sound business decisions can be taken to adequately balance the diverse elements of risk and reward, both of which are integral to banking.

Approach to risk management

The company's risk management approach is integrated with the Standard Bank Group risk management processes and is based on 5 main principles – risk governance structures, risk ownership, risk management policies, risk identification and measurement and risk reporting:

- **Risk governance structures**

A risk governance structure is in place to ensure independent oversight. It begins with the board of directors, who reviews and accepts the type and level of risk that the company is willing to take in pursuit of growth and maximising opportunities. The board has delegated its risk related responsibilities to three committees, which focus on different aspects of risk management. The three board committees are the group risk management committee, the group audit committee and the group credit committee.

- **Risk ownership**

Risk management, and the accountability therefore, is integrated into the business units.

- **Risk management policies**

Risk management policies are formally documented and approved. The accountability for developing and maintaining group risk policies rests with group risk management.

- **Risk identification and measurement**

Risks are identified and measured consistently across the company and, where appropriate, to the requirements of the individual business units.

- **Risk reporting**

Risks are reported within business units through the decentralised risk management areas and ultimately to the group risk management committee.

The New Basel Capital Accord (Basel II)

The company has compared risk management policies, processes and systems to the Basel II proposals. Several projects are in progress to address development areas.

Major risks

The major risks to which the company is exposed are detailed below:

Credit risk – the risk of loss arising from counterparty default.

In lending transactions, credit risk arises through non-performance by a customer with respect to facilities utilised. These facilities typically take the form of loans and advances, the advancement of securities and contracts to support customer obligations (letters of credit and guarantees).

In trading activities, credit risk arises due to non-performance or defaults by a counterparty and comprises the following:

- settlement risk, the risk that a settlement within a transaction does not take place as expected which results in one party having delivered full value prior to receipt of value;
- replacement risk, the risk of having to replace a defaulted or cancelled in-the-money derivative instrument with a comparable instrument; and

- issuer risk, the risk that a particular principal payment or set of payments due from the issuer of an instrument will not be forthcoming as scheduled.

Market risk – the risk of a decrease in the market value of a portfolio of financial instruments caused by an adverse move in market variables such as equity, bond and commodity prices, currency exchange rates and interest rates, credit spreads and implied volatilities on all of the above. Market risk exists wherever the company has trading, banking or investment positions. These exposures arise from customer-driven business and from proprietary positions.

Market risk exposure on trading positions

The board of directors grants general authority to take on market risk exposure to the Africa asset and liability committee, which is chaired by the chief executive.

The company manages market risk through risk limits. The company uses a range of risk measurement methodologies and tools to establish limits, including value at risk, stress testing, loss triggers and traditional risk management measures.

Market risk on equity investments

Equity management committees approve investments in listed and unlisted entities within an approval limit framework. Market risk on investments is managed in accordance with the purpose and strategic benefits of such investments, rather than purely on market considerations. Periodic reviews and re-assessments are undertaken.

Market risk exposure on banking positions

Banking-related market risk is contained within the company's treasury operations. Independent asset and liability management functions monitor exposures to interest rate risk, which is the potential adverse effect of interest rate movements on net interest income.

Liquidity risk – the risk that the company has insufficient funds or marketable assets available to fulfil its future cash flow obligations on time.

The nature of banking, investment and trading activities results in continuous exposure to liquidity risks in respect of balance sheet activities.

Sound liquidity management is crucial in protecting the company's capital, maintaining market confidence and ensuring future growth.

The monitoring of liquidity risk is facilitated by the adoption of a series of limits that are in line with guidelines issued by the Financial Services Authority (FSA) in the United Kingdom.

Compliance risk – the risk of non-compliance with any statutory requirements of central or local government, including regulations imposed by the South African Reserve Bank (SARB), the Financial Services Board and the various financial exchanges. The company's lead regulator is the Bank Supervision Department of the SARB.

A policy of constructive engagement is followed with all regulators and the SARB Bank Supervision Department, in particular, is regarded as a key stakeholder.

Given the significance of regulatory developments and the impact they have on the company, several focus areas have been formally established in Group Compliance. These are money laundering control, the provision of financial advice and health and safety.

Operational risk – the risk of loss resulting from inadequate or failed internal processes, people and systems or from external events.

The company has an operational risk management framework which outlines the management process, the governance structure and the culture for managing operational risk.



The role of operational risk managers is to:

- identify and evaluate the risks inherent in the business activities and processes, and to manage them within established tolerances;
- provide support for sound business decisions, through a balanced focus on risk and return in decision-making and through ongoing staff awareness; and
- assist business units in fulfilling their operational risk management responsibilities.

Business continuity management and information risk management form part of the operational risk framework.

The company's capacity to respond to abnormal conditions is strengthened through a process of simulations in identified critical business areas. Emphasis has been placed on rehearsal of the recovery capability which focuses on the ability to respond to a crisis, recover critical processes and resume normal operations.

Information risk is the possibility of harm being caused to a business as a result of a loss of the confidentiality, integrity or availability of information. Emphasis is on monitoring the status of the company's information security and in measuring the effectiveness of information security processes.

Reputational risk – the risk of damaging the company's image which may impair its ability to retain and generate business.

The company evaluates reputational risk through its management of the major risk types as set out above.

In addition, there is an open communication culture that allows for all issues to be appropriately dealt with in a timely manner.

Capital adequacy

Minimum requirements

The capital adequacy ratio reflects the capital

strength of an entity when compared to the minimum requirement set out by the regulator.

SBSA is required to meet the South African Reserve Bank capital requirements, being a minimum capital adequacy ratio of 10%. These regulations are based on guidelines developed by the Bank for International Settlement.

Qualifying capital

Qualifying capital is divided into three tiers: primary, secondary and tertiary capital.

Primary capital comprises funds raised through the issue of ordinary shares, non-redeemable, non-cumulative preference shares, retained earnings and reserves (other than statutory revaluation reserves).

Secondary capital comprises cumulative preference shares, certain subordinated loan funding, general debt provisions net of any related deferred tax and 50% of statutory revaluation reserves.

Tertiary capital comprises certain subordinated loan funding and may only be used to support trading activities.

Risk-weighted assets

Risk-weighted assets are determined by applying a set risk weighting to on- and off-balance sheet financial instruments, according to the relative credit risk of the counterparty. Included in the overall risk-weighted assets is a notional risk weighting for the trading book, calculated based on the market, counterparty and large exposure risks.

Capital adequacy ratio

The capital adequacy ratio improved from 11,3% in 2002 to 12,4% in 2003.

The reason for the increase was mainly attributable to good earnings growth. This was partly offset by dividend payments, coupled with an increase in risk-weighted assets.

Corporate governance

Standard Bank Group (SBG) continues to ensure that the highest levels of corporate governance are observed in the conduct of the group's affairs.

As a major subsidiary of SBG, SBSA continues to adhere to governance objectives established in the group and also operates within the governance framework established by SBG. During the period under review, the board complied with legislation, regulation and relevant codes of conduct. SBSA fully endorses the principles set out in the Code of Banking Practice (the code). For the first time this past year, compliance with the code was audited. Group Internal Audit completed the audit of the code, which was ratified by an independent firm of auditors, and certified SBSA's satisfactory compliance with the code.

Board of directors

The company continues to be led by an effective board that retains ultimate control of the company. The board ensures that its conduct is in accordance with the group's principles of transparency, integrity and accountability. The board has the ultimate responsibility for the strategic direction of the company and compliance with legislative and regulatory requirements. An annual meeting is held to discuss strategy.

There are currently 17 directors on the board, the majority of whom are independent non-executive directors.

The board meets regularly and during 2003, five board meetings were held. The attendance at meetings was as follows:

Board of directors	Mar	May	Aug	Oct	Dec
Derek Cooper (chairman)	✓	✓	✓	✓	✓
Roy Andersen ^{1,4}	✓	A			
Doug Band	✓	✓	✓	✓	✓
Elisabeth Bradley	✓	✓	✓	✓	✓
Trevor Evans ²			✓	✓	✓
Thulani Gcabashe ²			A	✓	✓
Buddy Hawton	A	✓	✓	✓	✓
Sir Paul Judge ²			✓	✓	✓
Graham Mackay ³	A	A			
Saki Macozoma	✓	✓	✓	✓	✓
Jacko Maree ⁴	✓	✓	✓	✓	✓
Rick Menell	✓	✓	✓	✓	✓
Kgomotso Moroka ²			✓	A	✓
Chris Nissen ²			✓	✓	A
Robin Plumbridge	✓	✓	✓	✓	A
Myles Ruck ⁴	✓	✓	✓	✓	✓
Sir Robert Smith ²			A	✓	✓
Chris Stals	✓	✓	✓	✓	✓
Conrad Strauss	✓	✓	✓	✓	✓
Eddie Theron ⁵	✓	✓			

¹ Retired 31 May 2003.
² Appointed 1 July 2003.
³ Resigned 18 June 2003.
⁴ Executive director.
⁵ Retired 19 May 2003.
 A = apologies
 R = recused



Two directors are not independent: Doug Band (who has a consulting relationship with the group) and Saki Macozoma (who has a business relationship with the group through Stanlib and Andisa Capital). The roles of chairman and chief executive remain separate and distinct. There are two executive directors, namely Jacko Maree (chief executive) and Myles Ruck (chief executive, Liberty Group). The mix of skills and backgrounds on the board ensure that independent thought is brought to bear on board decisions.

The information needs of the board are monitored to ensure that they receive the right information to enable them to fulfil their responsibilities. Where relevant, information is adjusted to meet board requirements.

Directors have access to the advice and services of the company secretary, the ability to interact with any employee and the right to seek legal advice at the company's expense. The company secretary also assists the directors in providing any information or documentation that they may require to enable them to discharge their responsibilities. Further, the board is kept advised of any changes in regulation and legislation on an ongoing basis. New directors receive a thorough induction which includes being provided with a governance manual together with meetings with management that are structured to meet individual needs.

The board of directors has a mandate with agreed terms of reference that are continuously reviewed to ensure that they remain relevant. The performance of the board against its mandate is assessed annually. This is reviewed by external auditors and a report issued to the governance and nominations committee (now reconstituted as the directors' affairs committee) of SBG. Further, the board also conducted an assessment of its own effectiveness.

There is a well formulated risk governance structure in the group. Management operate within limits in terms of delegated authorities.

Full details of the governance practices of SBG (including subsidiary entities) and the greater risk management framework of SBG, of which SBSA is a participant, is set out in the SBG annual report that can be found at www.standardbank.co.za.

Going concern

The company continues to adopt the going concern basis in preparing the financial statements. The directors have documented the basis for their conclusion and have adequate reason to believe that the company has sufficient resources to continue operating as a going concern in the foreseeable future.



Financial definitions

7

Headline earnings (Rm)	Earnings attributable to ordinary shareholder excluding goodwill amortisation and capital profits and losses.
Earnings per share (cents)	Earnings attributable to ordinary shareholder divided by the weighted average number of ordinary shares in issue.
Headline earnings per share (cents)	Headline earnings divided by the weighted average number of ordinary shares in issue.
Dividends per share (cents)	Total dividends declared per share relating to the year under review.
Net asset value per share (cents)	Ordinary shareholder's funds divided by the number of ordinary shares in issue at year end.
Return on equity (%)	Headline earnings as a percentage of average ordinary shareholder's funds.
Return on risk-weighted assets (%)	Headline earnings as a percentage of average risk-weighted assets.
Cost-to-income ratio (%)	Operating expenses as a percentage of total income, before deducting the provision for credit losses.
Effective tax rate (%)	The income statement tax charge as a percentage of income before tax, excluding income from associates and joint ventures.



Seven-year review

8

Balance sheet

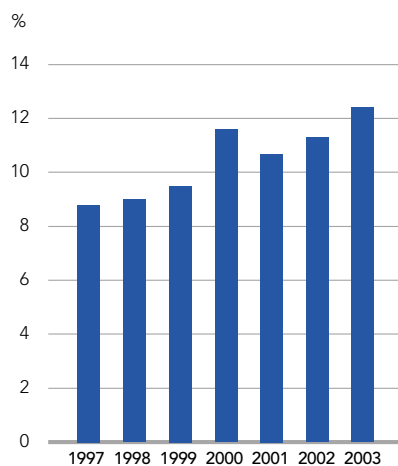
	CAGR ¹ %	2003 Rm	2002 Rm	2001 Rm	2000 Rm	1999 Rm	1998 Rm	1997 Rm
Assets								
Cash and balances with banks	(1)	8 201	25 312	19 397	10 192	12 755	8 701	8 877
Short-term negotiable securities	24	15 160	5 771	4 458	8 985	6 092	5 608	4 126
Trading assets	42	6 821	6 145	3 639	3 550	1 433	914	818
Investment securities	34	14 566	9 654	11 757	3 509	3 973	3 560	2 490
Loans and advances	9	153 345	125 075	110 710	101 727	95 370	97 836	90 383
Derivative and other assets	63	89 753	20 908	21 436	13 651	6 478	5 700	4 715
Interest in group companies, associates and joint ventures	37	30 587	18 968	13 387	11 304	14 682	7 531	4 686
Intangible assets ²		209	226	225	107	–	–	–
Property and equipment	(1)	2 149	2 136	1 924	2 204	2 220	2 185	2 281
Total assets	18	320 791	214 195	186 933	155 229	143 003	132 035	118 376
Equity and liabilities								
Capital and reserves	19	15 175	11 744	11 062	12 726	10 010	7 280	5 238
Liabilities	18	305 616	202 451	175 871	142 503	132 993	124 755	113 138
Deposit and current accounts	11	198 982	172 728	150 635	125 283	122 554	113 002	103 601
Derivative, trading and other liabilities	60	91 520	17 382	14 060	10 122	6 494	6 547	5 405
Subordinated bonds	20	5 830	5 700	4 700	2 700	35	1 760	1 990
Liabilities to group companies	28	9 284	6 641	6 476	4 398	3 910	3 446	2 142
Total equity and liabilities	18	320 791	214 195	186 933	155 229	143 003	132 035	118 376

¹ CAGR refers to compound annual growth rate based on rand amounts for the period 1997 to 2003.

² Strategic software development costs, reflected as intangible assets, have only been capitalised since 2000.

Figures included in the seven-year review have been restated where necessary to provide a meaningful comparison of performance over the period.

Total qualifying capital to risk-weighted assets

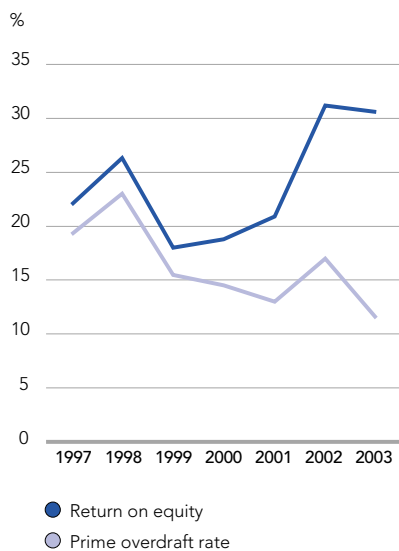


Income statement

	CAGR ¹ %	2003 Rm	2002 Rm	2001 Rm	2000 Rm	1999 Rm	1998 Rm	1997 Rm
Interest income	11	31 517	26 249	19 403	17 050	18 662	19 632	16 601
Interest expense	10	22 652	18 332	13 196	11 333	13 447	14 723	12 514
Net interest income before provision for credit losses	14	8 865	7 917	6 207	5 717	5 215	4 909	4 087
Provision for credit losses	6	1 341	1 359	1 330	1 303	1 545	1 003	967
Net interest income	16	7 524	6 558	4 877	4 414	3 670	3 906	3 120
Non-interest revenue	17	7 672	7 006	5 745	4 763	4 548	3 639	2 960
Total income	16	15 196	13 564	10 622	9 177	8 218	7 545	6 080
Operating expenses	12	9 210	8 233	6 979	6 305	6 168	5 447	4 680
Operating profit	27	5 986	5 331	3 643	2 872	2 050	2 098	1 400
Income from associates and joint ventures		32	36	61	117	102	168	133
Goodwill amortisation and exceptional items		110	256	–	768	(22)	(18)	46
Income before tax	25	6 128	5 623	3 704	3 757	2 130	2 248	1 579
Tax	26	1 888	1 806	1 214	847	553	610	464
Income attributable to ordinary shareholder	25	4 240	3 817	2 490	2 910	1 577	1 638	1 115

¹ CAGR refers to compound annual growth rate for the period 1997 to 2003.

Financial performance



**Statistics, returns and capital adequacy**

	CAGR ¹ %	2003	2002	2001	2000	1999	1998	1997
Share statistics								
Number of ordinary shares in issue (millions)								
– weighted average		60	59	57	56	53	52	52
– end of period		60	60	59	56	56	52	52
Headline earnings (Rm)	25	4 117	3 561	2 490	2 142	1 557	1 646	1 069
Share statistics per ordinary share (cents)								
Earnings	22	7 069	6 490	4 384	5 153	2 955	3 180	2 165
Headline earnings	22	6 864	6 054	4 384	3 793	2 918	3 195	2 076
Dividends declared	20	2 416	7 684	6 963	2 047	243	1 015	822
Net asset value	16	25 293	19 600	18 820	22 537	17 727	14 136	10 171
Selected returns and ratios								
Return on equity (%)		30,6	31,2	20,9	18,8	18,0	26,3	22,0
Return on average risk-weighted assets (%)		2,5	2,3	1,8	1,8	1,5	1,7	1,2
Average ordinary shareholder's funds to average total assets (%)		5,0	5,7	7,0	7,6	6,3	5,0	4,4
Cost-to-income ratio (%)		55,7	55,2	58,4	60,2	63,2	63,7	66,4
Effective tax rate (%)		31,0	32,3	33,3	23,3	27,3	29,3	32,1
Headline earnings per employee (rand)	27	158 890	135 989	98 186	85 179	58 045	62 896	38 630
Number of employees at year end		25 911	26 186	25 360	25 147	26 824	26 170	27 673
Capital adequacy								
Total risk-weighted assets (Rm)	11	174 423	159 320	151 469	121 094	110 905	103 108	91 771
Primary qualifying capital (Rm)	20	14 784	11 414	10 756	10 182	9 126	6 365	4 948
Total qualifying capital (Rm)	18	21 636	17 991	16 243	14 045	10 554	9 272	8 116
Primary qualifying capital to risk-weighted assets (%)		8,5	7,2	7,1	8,4	8,2	6,2	5,4
Total qualifying capital to risk-weighted assets (%)		12,4	11,3	10,7	11,6	9,5	9,0	8,8
Exchange rates at year end								
US\$	5	6,68	8,58	12,00	7,57	6,16	5,89	4,87
UK£	7	11,95	13,82	17,45	11,30	9,92	9,63	7,99
Euro		8,42	9,01	10,68	7,10	6,17	n/a	n/a
Market indicators at 31 December								
Prime overdraft rate (%)		11,50	17,00	13,00	14,50	15,50	23,00	19,25
JSE All Share Index (closing)	11	10 387	9 277	10 457	8 164	8 357	5 016	5 466
JSE Banks Index (closing)	3	14 153	12 035	12 812	13 697	12 482	9 778	12 050

¹ CAGR refers to compound annual growth rate for the period 1997 to 2003.

Report of the independent auditors

To the member of The Standard Bank of South Africa Limited

We have audited the annual financial statements of the company set out on pages 13 to 62 for the year ended 31 December 2003. These financial statements are the responsibility of the company's directors. Our responsibility is to express an opinion on these financial statements based on our audit.

Scope

We conducted our audit in accordance with statements of South African Auditing Standards. Those standards require that we plan and perform the audit to obtain reasonable assurance that the financial statements are free of material misstatement.

KPMG Inc.
Registered Accountants and Auditors
Chartered Accountants (SA)

Johannesburg
9 March 2004

An audit includes:

- examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements;
- assessing the accounting principles used and significant estimates made by management; and
- evaluating the overall financial statement presentation.

We believe that our audit provides a reasonable basis for our opinion.

Audit opinion

In our opinion, the financial statements fairly present, in all material respects, the financial position of the company at 31 December 2003 and the results of its operations and cash flows for the year then ended in accordance with South African Statements of Generally Accepted Accounting Practice and in the manner required by the Companies Act in South Africa.

PricewaterhouseCoopers Inc.
Registered Accountants and Auditors
Chartered Accountants (SA)



Directors' responsibility for financial reporting

12

In accordance with Companies Act requirements, the directors are responsible for the preparation of the annual financial statements which conform with South African Statements of Generally Accepted Accounting Practice and which fairly present the state of affairs of the company as at the end of the financial year, and the net income and cash flows for that period.

It is the responsibility of the independent auditors to report on the fair presentation of the financial statements.

The directors are ultimately responsible for the internal controls. Management enables the directors to meet these responsibilities. Standards and systems of internal control are designed and implemented by management to provide reasonable assurance as to the integrity and reliability of the financial statements and to adequately safeguard, verify and maintain accountability for company assets. Appropriate accounting policies, supported by reasonable and prudent judgements and estimates, are applied on a consistent and going concern basis. Systems and controls include the proper delegation of responsibilities within a clearly defined framework, effective accounting procedures and adequate segregation of duties.

Systems and controls are monitored throughout the company. Greater detail is provided in the

risk management overview and corporate governance section on pages 2 to 6.

Based on the information and explanations given by management and the internal and external auditors, the directors are of the opinion that the accounting controls are adequate and that the financial records may be relied upon for preparing the financial statements and maintaining accountability for the company's assets and liabilities. Nothing has come to the attention of the directors to indicate that any breakdown in the functioning of these controls, resulting in material loss to the company, has occurred during the year and up to the date of this report. The directors have a reasonable expectation that the company has adequate resources to continue in operational existence for the foreseeable future. For this reason, they continue to adopt the going concern basis in preparing the financial statements.

A directors' report and group financial statements have not been prepared as the company is a wholly-owned subsidiary of Standard Bank Group Limited, a company incorporated in the Republic of South Africa.

The financial statements which appear on pages 13 to 62 were approved by the board of directors on 9 March 2004 and signed on its behalf by

Derek Cooper
Chairman

Jacko Maree
Chief executive

Secretary's certification

Compliance with Companies Act 61, of 1973

In terms of the provisions of the Companies Act 61 of 1973 (the Act), and for the year ended 31 December 2003, I certify that The Standard Bank of South Africa Limited has lodged all returns required by the Act with the Registrar of Companies and that all such returns are true, correct and up to date.

Loren Wulfsohn
Secretary
9 March 2004

Balance sheet

at 31 December 2003

	Note	2003 Rm	2002 Rm
Assets			
Cash and balances with banks	2	8 201	25 312
Short-term negotiable securities	3	15 160	5 771
Derivative assets	4	79 573	4 521
Trading assets	5	6 821	6 145
Investment securities	6	14 566	9 654
Loans and advances	7	153 345	125 075
Other assets	8	10 180	16 387
Interest in group companies, associates and joint ventures	9	30 587	18 968
Intangible assets	10	209	226
Property and equipment	11	2 149	2 136
Total assets		320 791	214 195
Equity and liabilities			
Capital and reserves		15 175	11 744
Share capital	12	60	60
Share premium	13	5 643	5 145
Reserves		9 472	6 539
Liabilities		305 616	202 451
Deposit and current accounts	14	198 982	172 728
Trading liabilities	15	4 757	3 655
Derivative liabilities	4	73 701	-
Other liabilities and provisions	16	13 062	13 727
Subordinated bonds	17	5 830	5 700
Liabilities to group companies	9	9 284	6 641
Total equity and liabilities		320 791	214 195



Income statement

for the year ended 31 December 2003

14

	Note	2003 Rm	2002 Rm
Interest income	19.1	31 517	26 249
Interest expense	19.2	22 652	18 332
Net interest income before provision for credit losses		8 865	7 917
Provision for credit losses	19.3	1 341	1 359
Net interest income		7 524	6 558
Non-interest revenue	19.4	7 672	7 006
Total income		15 196	13 564
Operating expenses		9 210	8 233
Staff costs	19.5	4 859	4 174
Other operating expenses	19.6	4 351	4 059
Operating profit		5 986	5 331
Income from associates and joint ventures	9.2	32	36
Goodwill amortisation	9.2	(4)	(2)
Exceptional items	20.4	114	258
Income before tax		6 128	5 623
Tax	21	1 888	1 806
Income attributable to ordinary shareholder		4 240	3 817
Headline earnings (Rm)	20.4	4 117	3 561
Earnings per share (cents)	20.3	7 069	6 490
Headline earnings per share (cents)	20.3	6 864	6 054
Dividends per share (cents)	20.2	2 416	7 684

Cash flow statement

for the year ended 31 December 2003

15

	Note	2003 Rm	2002 Rm
Operating activities			
Cash receipts from customers	22.2	38 271	32 773
Cash paid to customers, employees and suppliers	22.3	(31 247)	(25 926)
Dividends received	22.4	696	518
Net cash flows from operating activities	22.1	7 720	7 365
Changes in operating funds			
Increase in income-earning assets	22.5	(41 356)	(18 418)
Increase in deposits, other liabilities and provisions	22.6	29 079	23 155
Net cash flows (used in)/from operating funds		(12 277)	4 737
Tax paid	22.7	(1 801)	(2 273)
Investing activities			
Capital expenditure on			
– property		(2)	(2)
– equipment, furniture and vehicles		(911)	(975)
– intangible assets		(132)	(49)
Investment in associates and joint ventures		(62)	(42)
Proceeds from sale of			
– property		355	102
– equipment, furniture and vehicles		193	68
– business operations		38	143
Net cash flows used in investing activities		(521)	(755)
Financing activities			
Proceeds from issue of share capital	22.9	498	499
Proceeds from issue of bonds		–	1 000
Dividends paid	22.10	(1 250)	(3 150)
Net cash flows used in financing activities		(752)	(1 651)
Effects of exchange rate changes on cash and cash equivalents		(91)	(195)
Net (decrease)/increase in cash and cash equivalents		(7 722)	7 228
Cash and cash equivalents at beginning of the year		31 083	23 855
Cash and cash equivalents at end of the year		23 361	31 083



Statement of changes in shareholder's funds

for the year ended 31 December 2003

16

	Note	Share capital and premium Rm	Translation reserve Rm	Statutory general credit risk reserve Rm	Cash flow hedging reserve Rm	Available-for-sale reserve Rm	Retained earnings Rm	Total Rm
Balance at 1 January 2002		4 995	283				5 784	11 062
Currency translation differences			(195)					(195)
Income attributable to ordinary shareholder							3 817	3 817
Dividends paid	20.2						(3 150)	(3 150)
Issue of share capital and premium		499						499
Utilisation of share premium		(289)						(289)
Balance at 31 December 2002		5 205	88				6 451	11 744
Balance as at 1 January 2003		5 205	88				6 451	11 744
Change in accounting policy	23			242	20	5	(230)	37
Restated balance at 1 January 2003		5 205	88	242	20	5	6 221	11 781
Currency translation differences			(91)					(91)
Cash flow hedges – net fair value gains					3			3
Decrease in statutory general credit risk reserve				(58)			58	–
Mark-to-market of available-for-sale assets						(6)		(6)
Income attributable to ordinary shareholder							4 240	4 240
Dividends paid	20.2						(1 250)	(1 250)
Issue of share capital and premium		498						498
Balance at 31 December 2003		5 703	(3)	184	23	(1)	9 269	15 175

All balances are stated net of any applicable tax.

Accounting policies

for the year ended 31 December 2003

The principal accounting policies adopted in the preparation of these financial statements are set out below.

The accounting policies are consistent with those adopted in the previous year, except for changes made as a result of the adoption of the new accounting statement on Financial Instruments: Recognition and Measurement (AC 133), the South African equivalent of the International Accounting Standard, IAS 39.

The impact of AC 133 is detailed in note 23 on page 56.

AC 133 has been applied prospectively in accordance with the requirements of this standard and therefore comparative financial information has not been restated but reclassifications of balance sheet comparatives has occurred where required.

The following significant accounting policy changes occurred relating to financial instruments as a result of the adoption of AC 133 and the resulting consequences on interpretations of Financial Instruments: Disclosure and Presentation (AC 125):

Summary of accounting policy changes resulting from AC 133

Accounting policies before adoption of AC 133	Accounting policies adjusted for AC 133
<p>Short-term negotiable securities and investment securities</p> <p>Short-term negotiable securities and investment securities were measured at amortised cost or cost, providing only for permanent impairments in value.</p>	<p>These securities are classified according to their underlying nature and intent, with the accounting treatment dependent on the classification. Generally, the securities are classified as held at fair value or available-for-sale and are measured at fair value. Changes in securities held at fair value are recognised in the income statement. Changes on available-for-sale securities are recognised in equity until disposal, at which stage the gain or loss is transferred to the income statement but excluded from headline earnings.</p> <p>Where the company has the ability and intent to hold these securities to maturity, they are classified as financial assets held-to-maturity. Where the company has originated the securities by advancing funds directly to a debtor, they are classified as securities originated by the company. Held-to-maturity securities and securities originated by the company are accounted for at amortised cost.</p>
<p>Provision for credit losses</p> <p>Specific provisions for non-performing loans were calculated based on the difference between the book value of the loan and expected recoveries. Interest income was suspended on non-performing loans.</p> <p>The general provisions for performing loans were calculated on a matrix methodology based on the regulatory provisioning requirements of the South African Reserve Bank.</p>	<p>Provisions for non-performing loans are based on the difference between the book value of the loan and the present value of the expected future cash flows discounted to the reporting date. The discounting of future cash flows results in additional provisions which unwind over time as interest income.</p> <p>Portfolio provisions for the impairment of performing loans cover losses which, although not yet specifically identified, are present in any portfolio of bank advances. Provisions are based on historic loss patterns adjusted for economic conditions and the credit cycle at the balance sheet date.</p>



Accounting policies before adoption of AC133	Accounting policies adjusted for AC 133
<p>Loans with off-market interest rates Loans with off-market interest rates were carried at amortised cost.</p>	These loans are impaired on initial recognition to achieve the recognition of a market-related interest rate over the period to repayment.
<p>Derivatives The fair values of derivative financial assets and liabilities were disclosed on a net basis and included in other assets.</p>	Derivatives are separately disclosed as derivative assets or liabilities and offsetting is only applied to the extent that a legal right of set-off exists and the company intends to settle on a net basis.
<p>Hedge accounting Previously the effectiveness of a hedge was the main qualifying criteria in applying hedge accounting.</p> <p>Derivatives subject to hedging relationships were carried off-balance sheet.</p>	<p>Hedging instruments are formally designated at the inception of the hedge relationships to the hedged items. Strict hedging criteria, including requirements for hedge documentation and effectiveness, are now applied in accordance with AC 133.</p> <p>Assets subject to fair value hedging relationships are fair-valued for the risk being hedged. Derivatives used for hedging purposes are accounted for on-balance sheet.</p>

1 Basis of preparation

These financial statements are prepared in accordance with, and comply with, South African Statements and Interpretations of Statements of Generally Accepted Accounting Practice and the South African Companies Act of 1973. The financial statements are prepared in accordance with the going concern principle under the historical cost basis as modified by the revaluation of financial instruments, classified as instruments available-for-sale, held for trading, instruments held at fair value and derivative instruments.

All monetary figures appearing in the financial statements, unless otherwise indicated, are stated in millions of rands (Rm).

Investments in subsidiaries are accounted for at cost. The carrying amounts of these investments are reviewed annually and written down for impairment where considered necessary.

2 Associates and joint ventures

An associate is a company, not being a subsidiary, in which an investment is held and over whose financial and operating policies the company is able to exercise significant influence.

These investments are accounted for by means of the equity method. Equity accounting involves recognising the company's share of the associate's profit or loss for the year in the income statement. This method is applied from the date on which the enterprise becomes an associate, up to the date on which it ceases to be an associate.

Where an investment is acquired and held exclusively with a view to its disposal in the near future, it is not accounted for under the equity method. These investments are accounted for on the basis set out in accounting policy 5.

A jointly controlled entity is a contractual arrangement that establishes joint control over the economic activity of an entity.

The company's interests in jointly controlled entities are accounted for using the equity method.

Interests in associates and jointly controlled entities are carried in the balance sheet at an amount that reflects the company's share of the net assets of the associate or jointly controlled entity and includes the unamortised portion of goodwill on acquisitions after 1 January 2000.

Jointly controlled assets are assets contributed or acquired for the purpose of a joint venture. Each venturer has control over its share of future economic benefits through its share in the jointly controlled assets. The company recognises its share of the jointly controlled assets, liabilities, income and expenses in respect of its interest in the joint venture.

3 Goodwill

Goodwill represents the excess of the cost of an acquisition over the fair value of the company's share of the net assets of the acquired associate or joint venture at the date of acquisition.

Goodwill arising on the acquisition of associates or joint ventures occurring on or after 1 January 2000, is amortised using the straight-line method over its estimated useful life, not exceeding 20 years.

Goodwill is carried at cost less any accumulated amortisation. The carrying amount of goodwill is reviewed annually and written down for impairment where considered necessary.

Negative goodwill relating to identifiable expected losses is recognised in the income statement when the future losses or expenses are recognised.

4 Cash and balances with banks

Cash and balances with banks comprise coin and bank notes, balances with central banks and balances with other banks.

5 Short-term negotiable securities, trading assets and investment securities

Financial assets are held for liquidity, investment, trading or hedging purposes. All financial assets are measured initially at cost including transaction costs. These financial assets are recognised on the date the company commits to purchase the assets (trade date) and are derecognised when the company no longer has control over the assets. Gains or losses on disposal are determined using the average costing method.

Management determines the appropriate classification at the time of the purchase. Short-term negotiable securities and investment securities with fixed maturity, where management has both the intent and the ability to hold the securities to maturity, are classified as held-to-maturity. Short-term negotiable securities and investment securities originated by the enterprise are financial assets that are created by the enterprise by providing money directly to a debtor, other than those that are originated with the intent to be sold immediately or in the short term. Financial assets classified as held-to-maturity or originated by the company are carried at amortised cost, using the effective yield method, less any provision for impairment.

Financial assets that the company holds for short-term profit taking are classified as assets held for trading. Subsequent to initial recognition, trading assets are measured at fair value. All related realised and unrealised gains and losses arising from the change in fair values of trading assets are included in trading income in the income statement. Interest earned and dividends received while holding trading assets are included in trading income.

In terms of AC 133, an accounting option exists to carry any financial asset at fair value. Where the company has elected this option, these financial assets are classified as assets held at fair value and subsequent to initial recognition,



are carried at fair value. All related realised and unrealised gains and losses arising from the change in fair value of these financial assets are included in interest income for all dated financial assets and in other income for all undated financial assets. Such classification is not changed subsequent to initial recognition.

Financial assets that are not held for trading purposes, originated by the company or held-to-maturity, are classified as available-for-sale assets. Unrealised gains or losses arising from the changes in the fair value of available-for-sale assets are recognised in equity. On disposal of available-for-sale assets, the fair value adjustments accumulated in equity are recognised in the income statement as gains or losses from available-for-sale assets.

6 Foreign currency transactions and balances

Foreign currency transactions are accounted for at the exchange rates prevailing at the date of the transactions. Gains and losses resulting from the settlement of such transactions and from the translation of monetary assets and liabilities denominated in foreign currencies are recognised in the income statement.

Such balances are translated at year end exchange rates. Translation differences on non-monetary available-for-sale financial assets are recognised directly in equity.

7 Derivative financial instruments

A derivative is a financial instrument whose value changes in response to an underlying variable, that requires little or no initial investment and that is settled at a future date. All derivatives are accounted for as trading instruments unless they meet the criteria for hedge accounting. Derivatives are initially recognised at cost, including transaction costs, and subsequently remeasured to fair value. Fair values are obtained from quoted market prices, dealer price quotations, discounted cash flow models, and option pricing models which consider current market and contractual prices for the underlying instruments as well as time value of money.

All derivative instruments of the company are carried as assets when the fair value is positive and as liabilities when the fair value is negative, subject to offsetting principles as described in accounting policy 20. Realised and unrealised gains and losses are recognised in the income statement.

Embedded derivatives included in hybrid instruments are treated as separate derivatives when their risks and characteristics are not closely related to those of the host contract and the host contract is not carried at fair value. Where separated from the host contracts, embedded derivatives are accounted for and measured at fair value with any gains or losses from the change in fair value included in the income statement. The host contracts are accounted for and measured applying the rules of the relevant category of that financial instrument.

8 Hedge accounting

On the date that a derivative contract is designated as a hedging instrument, the company designates the derivative as either:

- a hedge of the fair value of a recognised asset or liability (fair value hedge); or
- a hedge of future cash flow attributable to a recognised asset or liability, a forecast transaction or a firm commitment (cash flow hedge).

A hedging relationship exists where:

- at the inception of the hedge there is formal documentation of the hedge;
- the hedge is expected to be highly effective;
- the effectiveness of the hedge can be reliably measured;
- the hedge is highly effective throughout the reporting period; and
- for a hedge of a forecast transaction, the transaction is highly probable and presents an exposure to variations in cash flows that could ultimately affect net profit.

Hedge accounting requires that the hedging instrument be measured at fair value. The fair value of a derivative hedging instrument is calculated in the same way as the fair value of a trading instrument.

Where a hedge relationship is designated as a fair value hedge, the hedged item is stated at fair value in respect of the risk being hedged. Gains or losses on the remeasurement of both the fair value hedge instrument and the hedged item, are recognised in the income statement. Fair value adjustments relating to the hedged instrument are allocated to the same income statement category as the related hedged item.

The effective portion of changes in the fair value of derivatives that are cash flow hedges are recognised in equity. The ineffective part of any gain or loss is recognised in the income statement. Where a forecast transaction or firm commitment results in the recognition of an asset, liability, income or expense, the cumulative gains or losses previously deferred in equity are transferred from equity and included in the initial measurement of the cost of the asset, liability, income or expense.

When a hedging instrument or hedge relationship is terminated, but the hedged transaction is still expected to occur, the cumulative gains or losses recognised in equity remains in equity and is recognised in accordance with the above policy. If the hedged transaction is no longer expected to occur, the cumulative gains or losses recognised in equity is immediately recognised in the income statement and is classified as trading income.

9 Loans and advances

Loans and advances originated by the company are classified as originated loans and advances. Purchased loans that the company has the intent and ability to hold to maturity are classified as held-to-maturity assets. Originated loans and loans held-to-maturity are accounted for at amortised cost. Origination transaction costs are capitalised to the value of the loan and amortised through interest income. Where the

company has elected to classify and account for any loan at fair value, the movement in the fair value is accounted for in the income statement as interest income.

10 Provision for credit losses

Advances and other assets are stated after the deduction of provisions for loan impairments. Advances and other assets are reviewed at each balance sheet date to determine whether there is objective evidence of impairment. If any such impairment indicators signify that it is probable that the company will be unable to collect all amounts due, a provision for impairment is made to reduce the carrying amount of the asset to its estimated recoverable amount.

Provisions for non-performing loans, covering identified doubtful debts, are based on periodic evaluations of advances and take account of past loss experience, economic conditions and changes in the nature and level of risk exposure.

Retail loans and advances are considered non-performing when amounts are due and unpaid for three months. Corporate loans are analysed on a case-by-case basis taking into account breaches of key loan conditions.

When a loan carried at amortised cost has been identified as impaired, the carrying amount of the loan is reduced to an amount equal to the present value of expected future cash flows, discounted at the original effective interest rate of the loan. The resulting loss is accounted for as a provision for loan impairment in the income statement.

Subsequent to impairment, the effects of discounting unwind over time as interest income based on the original effective interest rate.

Portfolio provisions for the impairment of performing loans cover losses which, although not yet specifically identified, are present in any portfolio of bank advances based on historic loss patterns.



Statutory reserve requirements that exceed the provisions for loan impairments are recognised in reserves by a transfer directly from retained earnings to a separate category of equity.

The amounts required to finance the assessed level of provisions for loan impairments and any subsequent reversals thereof or recoveries of amounts previously written off are charged to the income statement. Advances are written off using specific provisions for loan impairments once all reasonable attempts at collection have been made and there is no realistic prospect of recovering outstanding amounts.

Property in possession represents the excess of bought-in cost of properties over the loan balances and is measured at the discounted expected surplus cash flows resulting from the realisation of the bought-in security.

11 Assets leased to customers and instalment sale contracts – lessor accounting

Lease and instalment sale contracts are regarded as financing transactions and rentals and instalments receivable, less unearned finance charges, are included in loans and advances on the balance sheet.

Finance charges earned are computed using the effective interest rate method. The benefits arising from investment allowances on assets leased to customers are accounted for in tax.

12 Repurchase and resale agreements and lending of securities

Securities sold subject to linked repurchase agreements are retained in the financial statements as trading or investment securities and valued in terms of accounting policy 5. The liability to the counterparty is included under deposit and current accounts.

Securities purchased under agreements to resell are recorded as loans granted under resale agreements and included under loans and advances to other banks or customers as appropriate.

The difference between the sale and repurchase price is treated as interest and accrued over the life of the repurchase agreement using the effective yield method.

Securities lent to counterparties are retained in the financial statements and are classified and measured in accordance with accounting policy 5. Securities borrowed are not recognised in the financial statements unless these are sold to third parties. In these cases, the obligation to return the securities borrowed is recorded at fair value as a trading liability.

Income and expenses arising from the securities borrowing and lending business are recognised on an accrual basis over the period of the transactions.

13 Property and equipment

Equipment, furniture, vehicles and other tangible assets are stated at cost less accumulated depreciation and are depreciated on the straight-line basis over the estimated useful lives of the assets to the expected residual values. The carrying value of assets is reviewed regularly to assess whether there is any indication of impairment and where the carrying amounts of assets are greater than their recoverable amounts, the assets are written down to these recoverable amounts. The recoverable amount is the greater of the net selling price of the asset or the value in use. Depreciation and impairment losses are included in the income statement.

Maintenance and repairs, which neither materially add to the value of assets nor appreciably prolong their useful lives, are charged against income. Gains and losses on disposals of assets are included in the income statement.

Freehold buildings are classified as owner-occupied properties and accounted for in terms of the cost method. These buildings are depreciated on the straight-line basis over their estimated useful lives, not exceeding 40 years. The freehold land portion is not depreciated.

Leasehold buildings are depreciated over the period of the lease or over such lesser period as is considered appropriate.

The estimated useful lives of tangible assets are as follows:

Property	– not exceeding 40 years
Computer equipment	– 5 years
Motor vehicles	– 5 years
Office equipment	– 5 to 8 years
Furniture and fittings	– 5 to 13 years
Capitalised leased assets	– over the shorter of the lease term or its useful life

14 Intangible assets

Computer software costs associated with developing computer software programs are recognised as an expense as incurred. However, strategic information technology development costs that are clearly associated with an identifiable and unique system which will be controlled by the company and has a probable benefit exceeding one year, are recognised as intangible assets.

Computer software costs recognised as assets are amortised on the straight-line basis at rates appropriate to the expected useful lives of the assets, not exceeding five years, and are carried at cost less any accumulated amortisation and any accumulated impairment losses. The carrying amount of capitalised computer software is reviewed annually and is written down when the carrying amount exceeds the recoverable amount.

15 Provision for leave pay

Employee benefits in the form of annual leave entitlements are provided for when they accrue to employees as a result of services rendered up to the balance sheet date.

16 Other provisions

Provisions are recognised when the company has a present legal or constructive obligation as a result of past events and it is probable that an

outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate of the amount of the obligation can be made.

When the effect of discounting is material, provisions are discounted using a pre-tax discount rate that reflects current market assessments of the time value of money and, where appropriate, the risks specific to the liability.

17 Tax

Income tax and capital gains tax on the profit or loss for the year comprise current and deferred tax and represent the expected tax payable on taxable income for the year, using tax rates enacted at the balance sheet date, and any adjustments to tax payable in respect of previous years.

Deferred income tax and deferred capital gains tax are provided for on the comprehensive basis, using the balance sheet liability method, for all temporary differences arising between the tax bases of assets and liabilities and their carrying values for financial reporting purposes, using tax rates enacted at the balance sheet date.

Deferred tax assets are recognised to the extent that it is probable that future taxable income will be available against which the unused tax losses can be utilised. Deferred tax assets and liabilities are not discounted.

Deferred tax related to fair value re-measurement of available-for-sale assets and cash flow hedges which are charged or credited directly to equity, is also credited or charged directly to equity and is subsequently recognised in the income statement together with the deferred gain or loss.

Indirect taxes, including non-recoverable value added tax (VAT), regional service council (RSC) levies, skills development levies and other duties for banking operations, are included in the tax charge in the income statement.



18 Lessee accounting

Leases, where the company assumes substantially all the benefits and risks of ownership, are classified as finance leases. Finance leases are capitalised at the lower of the fair value of the leased asset and the present value of the minimum lease payments. Lease payments are separated using the effective interest rate method to identify the finance cost, which is charged against income over the lease period, and the capital repayment which reduces the liability to the lessor.

Leases of assets under which all the risks and benefits are effectively retained by the lessor are classified as operating leases. Payments made under operating leases are charged to the income statement on a straight-line basis over the period of the lease.

19 Equity

Share issue costs

Incremental external costs directly attributable to a transaction that increases or decreases equity is deducted from equity, net of related tax. All other share issue costs are expensed immediately.

Dividends on ordinary shares

Dividends are recognised in the period in which they are declared. Dividends declared after balance sheet date are disclosed in the dividends note.

20 Offsetting

Financial assets and liabilities are offset and the net amount reported on the balance sheet when there is a legally enforceable right to set-off the recognised amount and there is an intention to settle on a net basis, or to realise the asset and settle the liability simultaneously.

21 Revenue and expenditure

Revenues described below represent the most appropriate equivalent of turnover. Revenue is derived substantially from the business of banking and related activities and comprises net interest income and non-interest revenue.

Net interest income

Interest income and expenses are recognised in the income statement for all interest-bearing instruments on an accrual basis using the effective yield method. Where financial assets have been impaired, interest income continues to be recognised on the impaired value, based on the original effective interest rate. Net interest income includes fair value adjustments on interest-bearing financial instruments held at fair value, excluding financial instruments held for trading. Dividends received on lending activities are included in interest income.

External expenses incurred directly as a result of bringing margin-yielding assets on-balance sheet are amortised through interest income over the life of the asset.

Non-interest revenue

Non-interest revenue includes dividends from investments, fees and commissions from banking, net revenue from exchange and securities trading and net gains on the realisation or revaluation of investment banking assets.

Dividends are recognised in the period in which right to receipt is established. Scrip dividends are recognised as dividends received to the extent that it compares to cash dividends in a similar entity, after taking into account the purpose of the scrip dividends. Fees and commissions are recognised when the related service is performed.

22 Post-retirement benefits

The company operates a number of defined contribution plans based on a percentage of pensionable earnings funded by both the employer and employees, the assets of which are generally held in separate trustee-administered funds. Contributions to these plans are charged to the income statement in the period to which they relate.

The company also operates a number of defined benefit funds with membership generally limited to employees who were in the employment of the company at specified dates. These funds are governed by the Pension funds Act 1956.

Employer companies contribute to the cost of benefits taking account of the recommendations of the actuaries. Statutory actuarial valuations are required every three years. Interim valuations are also performed annually at balance sheet date.

These obligations are measured at the present value of the estimated future cash outflows using interest rates of government bonds with maturity dates that approximate the expected maturity of the obligation.

The company's current service costs to the defined benefit funds are recognised as expenses in the current year. Any shortfall arising within the fund as a result of defined benefits, would be measured using the projected unit credit method, and recognised over the expected service period of active employees and immediately for past services. Past service costs, experience adjustments and the effect of changes in actuarial assumptions are recognised as expenses or income in the current year to the extent that they relate to retired employees. For active employees, these items are recognised as expenses or income systematically over a period not exceeding the expected remaining service period of employees.

The company operates an unfunded post-retirement medical aid scheme, with membership limited to employees who retired before 1 March 2000. Medical aid costs are included in the income statement. For past service, the company recognises and provides for the actuarially determined present value of

post-retirement medical aid employer contributions on an accrual basis using the projected unit credit method. Valuation of this obligation is carried out by independent qualified actuaries.

Unrecognised actuarial gains or losses are accounted for over a period not exceeding the remaining life of members.

23 Equity participation plans

Share options in SBG are granted to eligible employees. No compensation cost is recognised as the options are granted at market value on the date of the grant.

24 Segment reporting

A segment is a distinguishable component of the company engaged in providing products or services within a particular economic environment, which is subject to risks and rewards that are different from those of other segments.

Segments with a majority of income earned from external customers and whose total income, operating profit or total assets are 10% or more of the company's total, are reported separately. Transactions between segments are priced at market-related rates.

25 Comparative figures

Where necessary, comparative figures have been reclassified to conform with changes in presentation in the current year.



Notes to the annual financial statements

26

1 Segment reporting

2003	Retail Banking	Corporate and Investment Banking	Central services	Total
	Rm	Rm	Rm	Rm
Net interest income before provision for credit losses	6 753	1 983	129	8 865
Provision for credit losses	1 108	176	57	1 341
Net interest income	5 645	1 807	72	7 524
Non-interest revenue	5 020	2 396	256	7 672
Total income	10 665	4 203	328	15 196
Operating expenses	7 084	2 099	27	9 210
Operating profit	3 581	2 104	301	5 986
Income from associates and joint ventures	28	4		32
Exceptional items and goodwill amortisation	(17)		127	110
Income before tax	3 592	2 108	428	6 128
Tax	1 216	557	115	1 888
Income attributable to ordinary shareholder	2 376	1 551	313	4 240
Headline earnings	2 393	1 551	173	4 117
Operating information				
Total assets (excluding inter-segmental balances)	115 880	196 170	8 741	320 791
Total liabilities (excluding inter-segmental balances)	107 535	189 306	8 775	305 616
Number of employees	16 167	2 956	6 788	25 911
Other information				
Interest in associated undertakings	63	88	–	151
Capital expenditure	415	100	530	1 045
Depreciation and amortisation	214	77	332	623
Impairments	39	41	57	137

2002	Retail Banking Rm	Corporate and Investment Banking Rm	Central services Rm	Total Rm
Net interest income before provision for credit losses	6 057	1 707	153	7 917
Provision for credit losses	985	355	19	1 359
Net interest income	5 072	1 352	134	6 558
Non-interest revenue	4 174	2 406	426	7 006
Total income	9 246	3 758	560	13 564
Operating expenses	6 049	1 907	277	8 233
Operating profit	3 197	1 851	283	5 331
Income from associates and joint ventures	24	12		36
Exceptional items and goodwill amortisation	44	212		256
Income before tax	3 265	2 075	283	5 623
Tax	1 182	435	189	1 806
Income attributable to ordinary shareholder	2 083	1 640	94	3 817
Headline earnings	2 039	1 428	94	3 561
Operating information				
Total assets (excluding inter-segmental balances)	87 738	120 563	5 894	214 195
Total liabilities (excluding inter-segmental balances)	80 942	115 769	5 740	202 451
Number of employees	16 613	2 685	6 888	26 186
Other information				
Interest in associated undertakings	11	53	–	64
Capital expenditure	287	85	654	1 026
Depreciation and amortisation	149	58	420	627
Impairments	–	–	–	–



--	--	--	--	--	--	--	--	--	--	--

1 Segment reporting continued

The principal business units in the company are as follows:

Business unit	Scope of operations
– Retail Banking	Banking, investment, insurance and other financial services to individual customers, the agricultural sector and small and medium sized enterprises.
– Corporate and Investment Banking	Corporate, commercial and investment banking services and property finance to corporate and medium sized clients in South Africa, foreign banks and international counterparties.
– Central services	Support functions to business i.e. finance, human resources, risk and corporate affairs.

The segment report includes only those business unit activities conducted within the SBSA legal entity. The consolidated results of each business unit, containing all the activities of the business units across SBG, are reflected in the segment reporting in the SBG annual financial statements.

During the year, the activities of Business Banking, a division that provided financial services to medium sized businesses, was incorporated into Retail Banking and Corporate and Investment Banking divisions.

Where reporting responsibility for individual divisions within business units changes, the segmental analysis is reclassified accordingly.

	2003 Rm	2002 Rm
2 Cash and balances with banks		
Coins and bank notes	2 818	2 822
Balances with central banks	3 170	20 464
Balances with other banks	2 213	2 026
	8 201	25 312
3 Short-term negotiable securities		
Held at amortised cost		5 771
Held at fair value	15 160	
	15 160	5 771

Short-term negotiable securities were previously carried at amortised cost but are now classified as assets held at fair value following the adoption of AC 133.

4 Derivative financial instruments

As a result of the adoption of AC 133, all derivatives have been reclassified as either derivatives held for trading or derivatives held for hedging. In accordance with the transitional provisions of AC 133, the statement has been applied prospectively and the 2002 results have therefore not been restated.

4.1 Fair value

The fair value of a derivative financial instrument represents the present value of the positive or negative cash flows, which would have occurred if the rights and obligations arising from that instrument were closed out in an orderly market place transaction at year end.

4.2 Notional amount

The gross notional amount is the sum of the absolute value of all bought and sold contracts. The amount cannot be used to assess the market risk associated with the position and should be used only as a means of assessing the company's participation in derivative contracts.

**4 Derivative financial instruments (continued)**

SBSA utilises the following derivative instruments for trading and hedging purposes:

	Maturity analysis of net fair value		
	< 1 year 2003 Rm	1 – 5 years 2003 Rm	> 5 years 2003 Rm
4.3 Derivative assets and liabilities			
Derivatives held for trading			
Foreign exchange derivatives	(460)	154	(475)
Forwards	(468)	154	–
Futures	–	–	–
Options	8	–	(475)
Interest rate derivatives	2 616	485	(229)
Forwards	(566)	81	–
Caps and floors	49	(24)	–
Swaps	3 122	428	(32)
Swaptions	6	–	–
Bonds and options	5	–	(197)
Commodity derivatives	641	(259)	56
Forwards	612	(363)	21
Futures	(1)	(1)	–
Options	30	105	35
Credit derivatives	2	101	(51)
Credit default swaps	–	(42)	23
Credit linked notes	–	134	–
Total return swaps	2	9	(74)
Equity derivatives	1 678	607	(399)
Forwards	221	–	–
Futures	3	1	–
Options	1 759	(46)	(359)
Swaps	14	18	–
Other	(319)	634	(40)
Total derivative assets/(liabilities) held for trading	4 477	1 088	(1 098)
Derivatives held for hedging			
Derivatives designated as fair value hedges – interest rate swaps	1 189	302	(113)
Derivatives designated as cash flow hedges – currency swaps	–	27	–
Total derivative assets/(liabilities) held for hedging	1 189	329	(113)
Total derivative assets/(liabilities)	5 666	1 417	(1 211)

Net fair value 2003 Rm	Fair value of assets 2003 Rm	Fair value of liabilities 2003 Rm	Contract/notional amount 2003 Rm	Net fair value 2002 Rm	Fair value of assets 2002 Rm	Fair value of liabilities 2002 Rm	Contract/notional amount 2002 Rm
(781)	15 454	(16 235)	428 659	(375)	24 652	(25 027)	370 536
(314)	14 812	(15 126)	390 193	(444)	24 247	(24 691)	353 282
-	-	-	6 728	2	2	-	8 223
(467)	642	(1 109)	31 738	67	403	(336)	9 031
2 872	54 592	(51 720)	2 444 426	806	43 419	(42 613)	2 811 594
(485)	1 412	(1 897)	934 598	(52)	943	(995)	804 860
25	160	(135)	44 596	11	103	(92)	36 421
3 518	51 491	(47 973)	1 325 076	(304)	36 657	(36 961)	1 421 661
6	28	(22)	64 017	(51)	-	(51)	7 185
(192)	1 501	(1 693)	76 139	1 202	5 716	(4 514)	541 467
438	1 735	(1 297)	86 434	3 238	4 617	(1 379)	44 062
270	1 468	(1 198)	77 814	2	2	-	76
(2)	-	(2)	108	2 851	3 995	(1 144)	28 728
170	267	(97)	8 512	385	620	(235)	15 258
52	1 203	(1 151)	19 197	(18)	358	(376)	28 558
(19)	196	(215)	17 903	(21)	131	(152)	22 358
134	883	(749)	132	8	16	(8)	3 516
(63)	124	(187)	1 162	(5)	211	(216)	2 684
1 886	4 363	(2 477)	519 198	870	6 448	(5 578)	398 379
221	241	(20)	158 360	22	22	-	138
4	5	(1)	10 042	-	73	(73)	15 939
1 354	3 431	(2 077)	350 445	855	6 340	(5 485)	382 302
32	32	-	351	(7)	13	(20)	-
275	654	(379)	-	-	-	-	-
4 467	77 347	(72 880)	3 497 914	4 521	79 494	(74 973)	3 653 129
1 378	2 199	(821)	28 392	-	-	-	-
27	27	-	1 550	-	-	-	-
1 405	2 226	(821)	29 942	-	-	-	-
5 872	79 573	(73 701)	3 527 856	4 521	79 494	(74 973)	3 653 129



4.4 Use and measurement of derivative instruments

In the normal course of business, the company enters into a variety of derivative transactions for both trading and hedging purposes. Derivative financial instruments are entered into for trading purposes and for hedging foreign exchange and interest rate exposures. Derivative instruments used by the company in both trading and hedging activities include swaps, options, forwards, futures, and other similar types of instruments based on foreign exchange rates, interest rates, credit risk and the prices of commodities and equities.

The risks associated with derivative instruments are monitored in the same manner as for the underlying instruments. Risks are also measured across the product range in order to take into account possible correlations.

Following the introduction of AC 133 in 2003, the fair value of all derivatives is recognised on-balance sheet and is only netted to the extent that a legal right of set-off exists and there is an intention to settle on a net basis.

In 2002, trading derivatives were recognised on-balance sheet and netting took place with the same counterparties. Hedging derivatives were accounted for off-balance sheet.

Swaps are transactions in which two parties exchange cash flows on a specified notional amount for a predetermined period. The major types of swap transactions undertaken by the company are as follows:

- Interest rate swap contracts generally entail the contractual exchange of fixed and floating rate interest payments in a single currency, based on a notional amount and an interest reference rate.
- Cross currency interest rate swaps involve the exchange of interest payments based on two different currency principal balances and interest reference rates and generally also entail exchange of principal amounts at the start and/or end of the contract.
- Credit default swaps are the most common form of credit derivatives, under which the party buying protection makes one or more payments to the party selling protection during the life of the swap in exchange for an undertaking by the seller to make a payment to the buyer following a credit event, as defined in the contract, with respect to a third party.
- Total return swaps are contracts in which one party (the total return payer) transfers the economic risks and rewards associated with an underlying asset to another counterparty (the total return receiver). The transfer of risks and rewards is affected by way of an exchange of cash flows that mirror changes in the value of the underlying asset and any income derived therefrom.

Options are contractual agreements under which the seller (writer) grants the purchaser the right, but not the obligation, either to buy (call option) or to sell (put option) by or at a set date, a specified amount of a financial instrument or commodity at a predetermined price. The seller receives a premium from the purchaser for this right. Options may be traded over-the-counter (OTC) or on a regulated exchange.

Forwards and futures are contractual obligations to buy or sell financial instruments or commodities on a future date at a specified price. Forward contracts are tailor-made agreements that are transacted between counterparties in the OTC market, whereas futures are standardised contracts transacted on regulated exchanges.

4.5 Derivatives held for trading

The company trades derivative instruments on behalf of customers and for its own positions. The company transacts derivative contracts to address customer demands both as a market maker in the wholesale markets and in structuring tailored derivatives for customers. The company also takes proprietary positions for its own accounts. Trading derivative products include the following derivative instruments:

4.5.1 Foreign exchange derivatives

Foreign exchange derivatives are used to hedge foreign currency risks on behalf of customers and for the company's own positions. Foreign exchange derivatives primarily consist of forward exchange contracts, foreign exchange futures and foreign exchange options.

4.5.2 Interest rate derivatives

Interest rate derivatives are used to modify the volatility and interest rate characteristics of interest-earning assets and interest-bearing liabilities on behalf of customers and for the company's own positions. Interest rate derivatives primarily consist of forward rate agreements, swaps, swaptions, bonds and options, caps and floors.

4.5.3 Commodity derivatives

Commodity derivatives are used to address customer commodity demands and to take proprietary positions for the company's own accounts. Commodity derivatives primarily consist of commodity forwards, commodity futures, and commodity options.

4.5.4 Credit derivatives

Credit derivatives are used to hedge the credit risk from one counterparty to another and to manage the credit exposure to selected counterparties on behalf of customers and for the company's own positions. Credit derivatives primarily consist of credit default swaps, credit linked notes and total return swaps.

4.5.5 Equity derivatives

Equity derivatives are used to address customer equity demands and to take proprietary positions for the company's own accounts. Equity derivatives primarily consist of options, index options, forwards, futures, swaps and other equity related financial derivative instruments.

4.6 Derivatives held for hedging

The company enters into derivative transactions which are designated and qualify as either fair value or cash flow hedges for recognised assets or liabilities or forecast transactions. Derivatives held for hedging consist of:

4.6.1 Derivatives designated as fair value hedges

The company's fair value hedges principally consist of currency futures, interest rate swaps and cross currency interest rate swaps that are used to protect against changes in market interest rates and currencies.

4.6.2. Derivatives designated as cash flow hedges

The company uses currency swaps and exchange traded currency options to protect against changes in cash flows of certain variable rate debt issues. The company applies hedge accounting for its non-trading interest rate risk in major currencies by analysing expected cash flows on a company basis. The objective is to protect against changes in future interest cash flows resulting from the impact of changes in market interest rates and reinvestment or reborrowing of current balances.



	2003 Rm	2002 Rm
5 Trading assets		
Listed		
– Securities of, or guaranteed by, the South African government	4 145	4 489
– Other	2 674	1 656
Unlisted	2	–
	6 821	6 145
Dated	6 547	5 524
Undated	274	621
	6 821	6 145
Maturity analysis		
The maturities represent periods to redemption of the trading assets recorded.		
– Redeemable on demand	125	–
– Maturing within 1 month	1 315	–
– Maturing after 1 month but within 6 months	545	217
– Maturing after 6 months but within 12 months	328	50
– Undated and maturing after 12 months	4 508	5 878
	6 821	6 145

Redemption value

Dated trading assets had a redemption value at 31 December 2003 of R10 401 million (2002: R5 680 million).

	2003 Rm	2002 Rm
6 Investment securities		
Listed		
– Securities of, or guaranteed by, the South African government	13 189	8 173
– Other	686	809
Unlisted	691	672
	14 566	9 654
Directors' valuation of unlisted investment securities: R691 million (2002: R668 million)		
Comprising:		
Held at fair value ¹	8 100	
Available-for-sale ¹	38	
Held-to-maturity ^{1,2}	6 428	
	14 566	9 654
¹ AC133 has been applied prospectively and the 2002 results have therefore not been restated.		
² Investment securities held-to-maturity had a fair value of R6 621million.		
Dated	13 643	8 788
Undated	923	866
	14 566	9 654
Maturity analysis		
The maturities represent periods to redemption of the investments recorded.		
– Redeemable on demand	14	840
– Maturing within 1 month	503	–
– Maturing after 1 month but within 6 months	129	1 105
– Maturing after 6 months but within 12 months	1	123
– Undated and maturing after 12 months	13 919	7 586
	14 566	9 654

Repurchase commitments

Investment securities include securities sold subject to repurchase commitments to the value of R6 027 million (2002: R3 884 million).

Redemption value

Dated investment securities had a redemption value at 31 December 2003 of R13 607 million (2002: R8 821 million).

Investment registers

Registers of the investment securities are available for inspection by the member, or its authorised agents, at the registered office of the company.

**7 Loans and advances**

The company extends advances to the personal, commercial and corporate sectors as well as to the public sector. Advances made to individuals are mostly in the form of mortgages, instalment credit, overdrafts and credit card borrowings. A significant portion of the company's advances to commercial and corporate borrowers consists of advances made to companies engaged in manufacturing, finance and service industries.

Loans and advances are classified as originated by the company and are held at amortised cost.

	2003	2002
	Rm	Rm
7.1 Loans and advances originated		
Loans and advances to banks	2 492	1 159
Loans and advances to customers	153 628	126 444
– Loans and overdrafts	45 664	42 693
– Card debtors	4 885	3 651
– Mortgage advances	74 886	56 885
– Instalment sale and finance leases	27 530	22 720
– Preference shares and debentures	540	368
– Trade, other bills and bankers' acceptances	123	127
	156 120	127 603
Provision for credit losses (Note 7.2)	2 775	2 528
Loans and advances net of provision for credit losses	153 345	125 075
Loans and advances included net positive fair value adjustments of R494 million relating to loans and advances which were subject to fair value hedging relationships.		
Maturity analysis		
The maturity analysis is based on the remaining periods to contractual maturity from year end.		
– Redeemable on demand	13 143	19 773
– Maturing within 1 month	10 906	4 803
– Maturing after 1 month but within 6 months	15 716	12 303
– Maturing after 6 months but within 12 months	13 027	11 802
– Maturing after 12 months	103 328	78 922
	156 120	127 603
Segmental analysis – industry		
Agriculture	3 593	3 403
Construction	740	766
Electricity	1 665	3 280
Finance, real estate and other business services	33 796	24 638
Individuals	80 159	63 626
Manufacturing	6 071	8 737
Mining	2 117	1 924
Other services	20 954	14 607
Transport	3 594	3 978
Wholesale	3 431	2 644
	156 120	127 603

Segmental analysis – geographic area

The following table sets out the distribution of the company's gross loans and advances by geographic area where the loans are recorded.

	2003 Rm	2002 Rm
Eastern Cape	9 460	7 905
Free State	9 026	7 135
Gauteng	54 094	45 193
Kwazulu-Natal	21 687	17 240
Limpopo	4 761	3 725
Mpumalanga	9 898	7 552
North West	8 712	5 778
Northern Cape	3 653	2 975
Western Cape	23 345	19 578
International	11 484	10 522
	156 120	127 603
7.2 Provision for credit losses		
Balance at beginning of the year	2 528	2 254
Change in accounting policy - AC 133	(2)	
Present value adjustment to non-performing loan provisions	299	
Fair value adjustment to staff loans at off-market rates	130	
Methodology change to performing loan provisions	(431)	
Restated balance at 1 January 2003	2 526	2 254
Credit losses written off	(1 024)	(1 253)
Credit losses recovered and provisions reversed	255	181
Discount element recognised in interest income	(314)	
Exchange and other movements	(9)	(13)
Provision for the year per income statement	1 341	1 359
Balance at the end of the year	2 775	2 528
Comprising:		
Loans and advances		
Provisions against non-performing loans	1 685	1 386
Provisions against performing loans	1 090	1 142
	2 775	2 528



	2003 Rm	2002 Rm
Segmental analysis of provisions against non-performing loans – industry		
Agriculture	34	115
Construction	35	22
Electricity	1	5
Finance, real estate and other business services	418	298
Individuals	646	403
Manufacturing	105	100
Mining	8	15
Other services	324	274
Transport	18	30
Wholesale	96	124
	1 685	1 386
7.3 Unearned finance charges deducted from instalment sale and finance leases		
	5 692	6 730
8 Other assets		
Trading account assets	6 044	12 358
Items in the course of collection	322	283
Accrued interest	1 725	1 016
Current tax asset	140	–
Other debtors	1 949	2 730
	10 180	16 387

	2003 Rm	2002 Rm
9 Interest in group companies, associates and joint ventures		
9.1 Interest in group companies		
Holding company		
– Indebtedness to the company	499	62
Interest in subsidiary companies	2 211	2 605
– Shares at cost	26	26
– Indebtedness to the company	2 185	2 579
Interest in fellow subsidiary companies	27 726	16 237
– Shares at cost	1	1
– Indebtedness to the company	27 725	16 236
	30 436	18 904
9.2 Interest in associates and joint ventures		
Carrying value at the beginning of the year	64	13
Movements for the year		
Share of profit	32	36
Net acquisitions	62	42
Share of direct reserve movements	–	(1)
Goodwill amortisation	(4)	(2)
Distribution of profit	(3)	(24)
Carrying value at the end of the year	151	64
Comprising:		
Cost of investment	103	42
Goodwill on investment	15	10
Share of reserves	40	15
Goodwill amortisation	(7)	(3)
	151	64
Total interest in group companies, associates and joint ventures	30 587	18 968
Goodwill on acquisition of associates and joint ventures is amortised over 5 years.		
Associates and joint ventures are listed in Annexure B on pages 61 and 62.		
9.3 Liabilities to group companies		
Indebtedness by the company to:		
Holding company	527	476
Subsidiaries	3 372	2 155
Fellow subsidiaries	5 385	4 010
	9 284	6 641



	2003 Rm	2002 Rm
10 Intangible assets		
10.1 Computer software		
Cost at the beginning of the year	281	232
Additions	132	49
Assets decommissioned	(106)	–
Cost at the end of the year	307	281
Accumulated amortisation at the beginning of the year	55	7
Amortisation	53	48
Impairments	96	–
Assets decommissioned	(106)	–
Accumulated amortisation at end of the year	98	55
Balance at the end of the year	209	226

	2003			2002		
	Cost Rm	Accumulated depreciation Rm	Net book value Rm	Cost Rm	Accumulated depreciation Rm	Net book value Rm
11 Property and equipment						
11.1 Summary						
Property						
Freehold	620	274	346	807	304	503
Leasehold	9	7	2	9	6	3
	629	281	348	816	310	506
Equipment						
Computer equipment	1 965	865	1 100	1 728	718	1 010
Motor vehicles	466	188	278	446	160	286
Office equipment	158	44	114	99	37	62
Furniture and fittings	622	313	309	567	295	272
	3 211	1 410	1 801	2 840	1 210	1 630
	3 840	1 691	2 149	3 656	1 520	2 136

2003	Opening net book value Rm	Additions Rm	Disposals Rm	Depreciation Rm	Impairments Rm	Closing net book value Rm
11.2 Movement						
Property						
Freehold	503	2	(104)	(14)	(41)	346
Leasehold	3	–	–	(1)	–	2
	506	2	(104)	(15)	(41)	348
Equipment						
Computer equipment	1 010	598	(124)	(384)	–	1 100
Motor vehicles	286	134	(51)	(91)	–	278
Office equipment	62	70	(1)	(17)	–	114
Furniture and fittings	272	109	(13)	(59)	–	309
	1 630	911	(189)	(551)	–	1 801
	2 136	913	(293)	(566)	(41)	2 149
2002						
11.3 Movement						
Property						
Freehold	580	2	(62)	(17)	–	503
Leasehold	3	–	–	–	–	3
	583	2	(62)	(17)	–	506
Equipment						
Computer equipment	911	445	(27)	(319)	–	1 010
Motor vehicles	112	445	(91)	(180)	–	286
Office equipment	45	28	(1)	(10)	–	62
Furniture and fittings	273	57	(7)	(51)	–	272
	1 341	975	(126)	(560)	–	1 630
	1 924	977	(188)	(577)	–	2 136

11.4 Valuation

The open-market value of freehold property, based on valuations undertaken during 2001 by valuers registered under the Valuers Act 1982, was estimated at R673 million (2002: R909 million). Registers of property are available for inspection by the member or its authorised agents, at the registered offices of the company. Valuation was generally in terms of the investment method whereby net income is capitalised having regard to tenancy, location and the physical nature of the property.



	2003 Rm	2002 Rm
12 Share capital		
12.1 Authorised		
80 000 000 (2002: 60 000 000) ordinary shares of R1 each	80	60
12.2 Issued		
59 997 103 (2002: 59 917 103) ordinary shares of R1 each	60	60
During the year, 80 000 (2002: 1 139 679) ordinary shares of R1 each were issued at a premium of R6 249,00 (2002: R437,72) per ordinary share.		
12.3 Unissued shares		
20 002 897 (2002: 82 897) ordinary shares of R1 each are under the general authority of the directors, whose authority expires at the annual general meeting to be held on 19 May 2004.	20	–
13 Share premium – ordinary shares		
Share premium on issue of shares A share issue at a premium of R498 million (2002: R498 million), net of stamp duty of R2 million (2002: R1 million) was made on 24 March 2003.	5 643	5 145

	2003 Rm	2002 Rm
14 Deposit and current accounts		
Deposit products include cheque accounts, savings accounts, call and notice deposits, fixed deposits and negotiable certificates of deposit.		
Deposits and loans from banks	8 312	10 105
– Deposits from banks and central banks	4 409	6 711
– Deposits from banks under repurchase agreements	3 903	3 394
Customers' current accounts	73 993	62 478
Customers' savings accounts	20 298	17 322
Other deposits and loan accounts	83 067	74 682
Negotiable certificates of deposit	10 077	7 431
Customer deposits received under repurchase agreements	3 235	710
	198 982	172 728

Deposit and current accounts were increased by fair value adjustments of R555 million relating to deposit and current accounts which were subject to fair value hedging relationships.

Maturity analysis

The maturity analysis is based on the remaining periods to contractual maturity from year end.

– Repayable on demand	121 022	93 713
– Maturing within 1 month	22 782	24 808
– Maturing after 1 month but within 6 months	35 208	34 571
– Maturing after 6 months but within 12 months	11 429	7 550
– Maturing after 12 months	8 541	12 086
	198 982	172 728

15 Trading liabilities

Listed dated liabilities	4 757	3 655
--------------------------	-------	-------

Redemption values

Dated trading liabilities had a redemption value at 31 December 2003 of R3 887 million (2002: R3 162 million).



	2003 Rm	2002 Rm
16 Other liabilities and provisions		
16.1 Summary		
Trading account liabilities	753	2 697
Items in the course of transmission	416	331
Accrued interest	5 463	4 971
Current tax liability	–	65
Deferred tax	2 423	2 103
Other liabilities and provisions	4 007	3 560
	13 062	13 727
16.2 Deferred tax analysis		
Accrued interest	91	111
Assets on lease	424	399
Depreciation	96	180
Fair value adjustments of financial instruments	19	
Derivatives	1 714	1 135
Provision for credit losses	(471)	(285)
Other differences	550	563
Deferred tax liability closing balance	2 423	2 103
16.3 Deferred tax reconciliation		
Balance at beginning of year	2 103	3 386
Change in accounting policy	28	
– Fair value adjustments of financial instruments ¹	28	
– Provision for credit losses ¹	–	
Restated balance	2 131	3 386
Various categories of originating/(reversing) temporary differences for the year:	292	(1 283)
Accrued interest	(20)	44
Assessed losses	–	474
Assets on lease	25	25
Depreciation	(84)	48
Fair value adjustment on financial instruments	(9)	
Derivatives	579	(1 726)
Provision for credit losses	(186)	(43)
Other differences	(13)	(105)
Balance at end of the year	2 423	2 103

¹ AC 133 has been applied prospectively and the 2002 results have therefore not been restated.

	2003 Rm	2002 Rm
17 Subordinated bonds		
Unsecured, subordinated, redeemable		
Qualifying as secondary capital in terms of applicable banking legislation	4 830	4 700
– Redeemable in 2010 ¹	1 264	1 200
– Redeemable in 2010 ²	1 500	1 500
– Redeemable in 2013 ³	2 066	2 000
Qualifying as tertiary capital in terms of applicable banking legislation		
– Redeemable in 2005 ⁴	1 000	1 000
Total bonds	5 830	5 700

¹ 15,5% bonds issued in rands and paying a fixed semi-annual coupon. The bonds carry an option to be called at their nominal amount on 1 June 2005 or on any interest payment date thereafter. After this option date, the coupon switches to floating at the Johannesburg interbank agreed rate plus 260 basis points, until maturity on 1 June 2010.

² 13,75% bonds issued in rands and paying a fixed semi-annual coupon. The bonds carry an option to be called at their nominal amount on 2 December 2005 or on any interest payment date thereafter. After this option date, the coupon switches to floating at the Johannesburg interbank agreed rate plus 217 basis points, until maturity on 2 December 2010.

³ 11,25% bonds issued in rands and paying a fixed semi-annual coupon. The bonds carry an option to be called at their nominal amount on 31 October 2008 or on any interest payment date thereafter. After this option date, the coupon switches to a floating average mid-market yield rate per annum for three month ZAR deposits plus 209 basis points, until maturity on 31 October 2013.

⁴ 12,5% bonds issued in rands and paying a fixed semi-annual coupon. SBSA is entitled to defer the due date for payment of any principal or interest in respect of the bonds if so required by the Registrar of Banks. Such deferment would be subject to conditions prescribed by the Registrar of Banks. The bonds are redeemable on 15 February 2005.



	2003 Rm	2002 Rm
18 Contingent liabilities and capital commitments		
18.1 Contingent liabilities		
Letters of credit	1 334	1 333
Guarantees	14 448	18 756
	15 782	20 089
No material losses are anticipated as a result of these transactions.		
18.2 Capital commitments		
Contracted capital expenditure	64	118
Capital expenditure authorised but not yet contracted	486	50
	550	168
The expenditure will be funded from the company's internal resources.		
18.3 Operating lease commitments		
The future minimum payments under non-cancellable operating leases are as follows:		
Premises		
Within 1 year	61	62
After 1 year but within 5 years	299	290
After 5 years	501	484
	861	836
Equipment		
Within 1 year	8	6
After 1 year but within 5 years	15	12
	23	18

	2003 Rm	2002 Rm
19 Income statement information		
19.1 Interest income		
Interest on loans and advances and short-term funds	28 115	24 542
Interest on investment securities	2 484	1 225
Discount element recognised from provision for credit losses	314	
Fair value adjustments on dated financial instruments	(60)	
Dividends on dated investment securities	664	482
	31 517	26 249
<p>Dated securities are held in connection with normal banking business and income derived therefrom is included above in interest on loans and advances and interest on investment securities. Dividends on dated investment securities as shown above arose as follows:</p>		
Subsidiaries and fellow subsidiaries	335	122
Unlisted equities	329	360
	664	482
19.2 Interest expense		
Current accounts	354	322
Savings and deposit accounts	2 435	2 037
Market bid accounts	12 050	9 682
Foreign finance creditors	199	332
Subordinated bonds	766	689
Other interest-bearing liabilities	6 848	5 270
	22 652	18 332
19.3 Provision for credit losses		
Provisions against non-performing loans	955	1 201
Provisions against performing loans	386	158
	1 341	1 359



	2003 Rm	2002 Rm
19.4 Non-interest revenue		
Fees and commission revenue	5 779	5 135
– Point of representation	2 977	2 674
– Electronic banking	564	458
– Knowledge based fees and commission	134	119
– Card based commission	915	791
– Subsidiaries and fellow subsidiaries	202	225
– Insurance: fees and commission	124	125
– Other	863	743
Trading revenue	1 113	1 330
– Commodities	90	125
– Foreign exchange	987	941
– Debt securities	(40)	196
– Equities	67	32
– Other	9	36
Other revenue	780	541
– Banking and other income	501	354
– Insurance	178	135
– Subsidiaries and fellow subsidiaries	101	52
	7 672	7 006
19.5 Staff costs		
Salaries and allowances	4 579	4 021
Retirement benefit costs	280	153
	4 859	4 174

	2003 Rm	2002 Rm
19.6 Other operating expenses		
Premises	335	319
Depreciation	566	577
Property		
– Freehold	14	17
– Leasehold	1	–
Equipment		
– Computer equipment	384	319
– Motor vehicles	91	180
– Office equipment	17	10
– Furniture and fittings	59	51
Amortisation – intangible assets	53	48
Auditors' remuneration	27	24
– Audit fees		
– Current year	16	14
– Prior year	–	2
– Fees for other services	11	8
Professional fees	345	341
– Managerial	12	12
– Technical and other	333	329
Operating lease charges	399	351
– Premises	368	329
– Equipment	31	22
(Profit)/loss on sale of equipment	(4)	14
Other expenses	2 630	2 385
	4 351	4 059



	2003 Rm	2002 Rm
20 Supplementary income statement information		
20.1 Directors' emoluments		
Executive directors		
Emoluments of directors in respect of services rendered:		
As directors of SBSA	11	15
While directors of SBSA		
– as directors of subsidiary companies	–	–
– otherwise in connection with the affairs of SBSA or its subsidiaries	6	2
Non-executive directors		
Emoluments of directors in respect of services rendered:		
As directors of SBSA	1	1
While directors of SBSA		
– as directors of subsidiary companies	–	–
– otherwise in connection with the affairs of SBSA or its subsidiaries	2	2
Pensions of past directors	1	1
	21	21
20.2 Dividends		
Ordinary dividends		
Dividend in specie 83 of 492,0 cents per share paid on 31 March 2002 to the shareholder registered on 31 March 2002		289
Reduction in share premium		(289)
Dividend 84 of 1 701,0 cents per share paid on 8 July 2002 to the shareholder registered on 8 July 2002		1 000
Dividend 85 of 2 807,0 cents per share paid on 27 September 2002 to the shareholder registered on 27 September 2002		1 650
Dividend 86 of 851,0 cents per share paid on 17 December 2002 to the shareholder registered on 11 December 2002		500
Dividend 87 of 225,0 cents per share paid on 24 March 2003 to the shareholder registered on 24 March 2003	135	
Dividend 88 of 775,0 cents per share paid on 25 March 2003 to the shareholder registered on 25 March 2003	465	
Dividend 89 of 833,0 cents per share paid on 25 March 2003 to the shareholder registered on 24 March 2003	500	
Dividend 90 of 250,0 cents per share paid on 15 September 2003 to the shareholder registered on 15 September 2003	150	
	1 250	3 150

On 31 January 2004 the following dividend was declared:

Dividend 91 of 833,0 cents per share paid on 31 January 2004 to the shareholder registered on 31 January 2004.

On 9 March 2004 the following dividends were declared:

Dividend 92 of 233,0 cents per share payable on 24 March 2004 to the shareholder registered on 24 March 2004.

Dividend 93 of 1 100,0 cents per share payable on 25 March 2004 to the shareholder registered on 25 March 2004, bringing the total dividends declared in respect of 2003 to 2 416 cents per share (2002: 7 684 cents).

	2003	2002
20.3 Earnings per share		
The calculations of earnings and headline earnings per share are as follows:		
Attributable earnings (Rm)	4 240	3 817
Headline earnings (Rm)	4 117	3 561
Weighted average number of ordinary shares in issue (thousands)	59 979	58 818
Earnings per share (cents)	7 069	6 490
Headline earnings per share (cents)	6 864	6 054
Reconciliation of weighted average number of ordinary shares in issue (thousands)		
Shares in issue at the beginning of the year	59 917	58 777
The effect of shares issued during the year	62	41
Weighted average number of ordinary shares in issue (thousands)	59 979	58 818

	Gross Rm	2003 Tax Rm	Net Rm	2002 Rm
20.4 Headline earnings				
Income attributable to ordinary shareholders	6 128	(1 888)	4 240	3 817
Adjusted for the following:				
Exceptional items	(114)	(13)	(127)	(258)
– Profit on sale of fixed assets	(251)	28	(223)	–
– Gain on disposal of business units	–	–	–	(258)
– Impairment of fixed assets	41	(12)	29	–
– Impairment of intangible assets	96	(29)	67	–
Goodwill amortised	4	–	4	2
	6 018	(1 901)	4 117	3 561



	2003 Rm	2002 Rm
21 Tax		
21.1 Current year		
Tax on income	1 563	1 267
South African normal tax	1 223	2 607
South African deferred tax	292	(1 342)
Foreign normal and withholding tax	48	2
Transaction and other taxes	325	331
Regional services council levies	78	65
Value added tax	217	246
Duties	14	11
Skills development levy (net of recoveries)	16	9
Prior years	–	208
South African normal tax	–	86
South African deferred tax	–	122
	1 888	1 806
21.2 South African tax rate reconciliation (%)		
The tax charge for the year as a percentage of operating profit before tax	31	32
Regional services council levies and stamp duties	(1)	(1)
Value added tax	(4)	(5)
Tax relating to prior years	–	(4)
Net tax charge	26	22
The charge for the year has been reduced/(increased) as a consequence of:		
– Dividends received	5	5
– Other non-taxable income	3	2
– Other permanent differences	(4)	1
Standard rate of South African tax	30	30

21.3 Future tax relief**Secondary tax on companies**

The company has accumulated STC credits of R501 million (2002: R231 million) which have arisen as a result of dividends received and receivable exceeding dividends declared. The tax effects of these have not been raised as an asset.

	2003 Rm	2002 Rm
22 Cash flow statement		
22.1 Reconciliation of operating profit to cash flows from operating activities		
Income before tax	6 128	5 623
Adjusted for:	1 592	1 742
– Depreciation – property and equipment	566	577
– Provision for credit losses	1 341	1 359
– (Profit)/loss on sale of equipment	(4)	14
– Profit on sale of properties	(251)	–
– Amortisation of intangible assets	53	48
– Impairment losses	137	–
– Fair value adjustments on dated financial instruments	60	–
– Interest recognised on impaired loans	(314)	–
– Gain on disposal of business units	–	(258)
– Goodwill amortisation	4	2
Cash flows from operating activities	7 720	7 365
22.2 Cash receipts from customers		
Interest income and investment income	30 599	25 767
Fees and commission revenue	5 779	5 135
Trading and other revenue	1 893	1 871
	38 271	32 773
22.3 Cash paid to customers, employees and suppliers		
Interest expense	(22 652)	(18 332)
Total operating expenses	(8 595)	(7 594)
	(31 247)	(25 926)
22.4 Dividends received		
Dividends from subsidiaries	335	122
Dividends from associates	32	36
Dividends from dated investment securities	329	360
	696	518



	2003 Rm	2002 Rm
22.5 (Increase)/decrease in income-earning assets		
Investment securities	(4 912)	2 103
Trading assets	(676)	(2 506)
Loans and advances	(29 365)	(15 725)
Net derivative assets/liabilities	(1 160)	–
Investments in group companies	(11 590)	(5 685)
Other assets	6 347	3 395
	(41 356)	(18 418)
22.6 Increase/(decrease) in deposits and other liabilities and provisions		
Customers' current, savings and other deposits, and deposits and loans from banks	20 574	25 528
Deposits received under repurchase agreements	3 034	1 053
Negotiable certificates of deposit	2 646	(4 488)
Trading liabilities	1 102	–
Liabilities to group companies	2 643	165
Other liabilities and provisions	(920)	897
	29 079	23 155
22.7 Tax paid		
Amounts (unpaid)/paid at beginning of the year	(65)	688
Tax charge for the year	(1 596)	(3 026)
Amounts (paid)/unpaid at end of the year	(140)	65
	(1 801)	(2 273)

	2003 Rm	2002 Rm
22.8 Sale of business units		
The book value of assets sold was as follows:		
Cash and short-term funds	–	2
Loans and advances	–	1
Investment in subsidiaries	–	3
Property and equipment	–	4
Other liabilities and provisions	–	(27)
Other assets	–	50
Net asset value	–	33
Profit on sale	–	258
Investment in restructured entity	–	(291)
Cash purchase price paid	–	–
22.9 Issued share capital		
Ordinary share capital	–	1
Share premium	498	498
Proceeds from issue of share capital	498	499
22.10 Dividends paid		
Dividends to ordinary shareholder	(1 250)	(3 150)

**23 Changes in accounting policy**

The effects of the change in accounting policy are as follows:

23.1 Restatements to the opening balance of reserves

The impact of complying with AC 133 on opening shareholder's equity is as follows:

	Cash flow hedging reserve Rm	Statutory general credit risk reserve Rm	Available- for-sale revaluation reserve Rm	Retained earnings Rm	Total Rm
Change in accounting policy					
Classification and valuation of financial instruments				30	30
Creation of cash flow hedging reserve	27				27
Creation of available-for-sale reserve			6		6
Present value adjustment to non-performing loan provisions				(299)	(299)
Fair value adjustment to staff loans at off-market rates				(130)	(130)
Methodology change to performing loan provisions				431	431
Tax on adjustments	(7)		(1)	(20)	(28)
	20	–	5	12	37
Creation of statutory general credit risk reserve – after tax		242		(242)	–
	20	242	5	(230)	37
23.2 Effect on current period income					
Effect of adopting AC 133 on income					20
Tax					(5)
					15

In terms of the requirements of AC 133, the statement has been applied on a prospective basis and consequently the 2002 effect on income has not been restated.

24. Related party transactions

24.1 Associates and joint ventures

During the year, the company and its subsidiaries, in the ordinary course of business, entered into various non-material transactions with associates and joint ventures. These transactions occurred under terms that are no more favourable than those arranged with third parties. Details of interests in and income from associates and joint ventures are disclosed in **Annexure B on page 61 and 62.**

24.2 Subsidiaries

Transactions between subsidiaries are conducted in the ordinary course of business at arms length. Details of interests in subsidiaries are disclosed in **Annexure A on page 60.**

24.3 Directors

Details relating to directors' emoluments are disclosed in note 20.1.

Further detail is included in the SBG annual financial statements.

	2003 Rm	2002 Rm
25 Post-retirement benefits		
Amounts recognised in the balance sheet		
Retirement fund	180	–
Post-retirement healthcare benefits		
– Provider Fund	21	–
– Other	342	318
	543	318

Retirement fund

Membership of the principal fund, the Standard Bank Group Retirement Fund (SBGRF) exceeds 95% of Standard Bank operations' permanent staff in South Africa. The fund, one of the largest in South Africa, is a trustee administered defined contribution fund governed by the Pension Funds Act, 1956. Member elected trustees represent 50% of the trustee board. The assets of the fund are held independently of the company's assets.

The fund is subject to statutory financial review by actuaries at an interval of not more than three years. The 31 December 2003 valuation is in progress and should be finalised in due course. The most recent valuation at 31 December 2000 confirmed that the fund was financially sound.

Employees who were members of the fund on 31 December 1994, have guaranteed benefits available under the rules of the defined benefit fund. A specific liability has been recognised within the fund to provide for guaranteed benefits which may arise under the rules of the scheme. New members from 1 January 1995 participate only in the benefits of the defined contribution fund.

In December 2003, the company received approval from the Financial Services Board for a transfer of R653 million from the employer reserve to an employer surplus account, effective 31 December 2001. At 31 December 2003, the employer surplus account amounted to R338 million. Account has not been taken of any remaining surplus at 31 December 2003 as the valuation of the fund, the determination of its financial position and the determination of the surplus, if any, are still to be approved by the Registrar of Pension Funds in terms of the Pension Fund Second Amendment Act, 39 of 2001.



The amounts recognised in the balance sheet in respect of the retirement fund are determined as follows:

	2003 Rm	2002 Rm
Surplus	(338)	–
Present value of unfunded obligations	10 174	9 691
Fair value of plan assets	(10 512)	(9 691)
Unrecognised actuarial gains	518	–
Included in other liabilities and provisions in the balance sheet	180	–

Unrecognised actuarial gains or losses are deferred and recognised in the income statement over a period not exceeding the estimated service lives of the employees.

The amounts recognised in the income statement are determined as follows:

Current service cost	204	150
Interest cost	1 086	–
Expected return on plan assets	(1 109)	–
Included in staff costs	181	150

Movement in the liability recognised in the balance sheet

Balance at the beginning of the year	–	–
Income statement charge	181	150
Contributions paid	(1)	(150)
Balance at the end of the year	180	–

Post-retirement healthcare benefits

The bank provides the following post-retirement healthcare benefits to its employees:

Provider Fund

A post-retirement healthcare benefit fund provides eligible employees, who were employed in South Africa on 1 March 2000, with a lump sum benefit on retirement enabling them to purchase an annuity to be applied towards their post-retirement healthcare costs. This benefit is pre-funded in a provident fund. Any shortfall in the payment to be made by these employees towards their healthcare costs subsequent to retirement is not the responsibility of the bank. The last actuarial valuation was performed on 1 March 2001 and reflected an excess in the fund.

The company received approval from the Financial Services Board to transfer the excess to an employer reserve.

Other

The liability represents a post-retirement healthcare benefit scheme that covers all employees who retired before 1 March 2000. The liability is unfunded and is valued every year using the projected unit credit method. The latest full statutory actuarial valuation was performed on 31 December 2002.

	2003 Rm	2002 Rm
The amounts recognised in the balance sheet in respect of post-retirement healthcare benefits are determined as follows:		
Unfunded obligations	220	355
Present value of unfunded obligations	872	930
Fair value of plan assets	(652)	(575)
Unrecognised actuarial gains/(losses)	143	(37)
Included in other liabilities and provisions in the balance sheet	363	318
The amounts recognised in the income statement are determined as follows:		
Current service cost	24	–
Interest cost	105	34
Expected return on plan assets	(54)	(12)
Included in staff costs	75	22
Movement in the liability recognised in the balance sheet		
Balance at the beginning of the year	318	322
Income statement charge	75	22
Contributions paid	(30)	(26)
Balance at end of the year	363	318

The principal actuarial assumptions used for accounting purposes were:

	Retirement fund (%)	Provider Fund (%)	Retired employees (%)
Discount rate	11,0	11,0	9,5
Return on investments	11,5	11,5	
Salary/benefit inflation	6,5	8,5	6,5
CPI inflation	6,5	6,5	5,0
Medical inflation			7,0



Annexure A – subsidiaries

60

Subsidiaries	Nature of operation	Issued capital Rm	Effective holding		Book value of shares		Net indebtedness			
			2003 %	2002 %	2003 Rm	2002 Rm	2003 Rm	2002 Rm		
Non-banking subsidiaries										
Diners Club (S.A.) (Pty) Limited	Travel and entertainment card	*	100	100	**	**	565	625		
FHP Managers (Pty) Limited	Investment holding company	*	100	100	**	**	160	93		
Blue Bond Investments Limited	Participation mortgage bond finance	*	100	100	**	**	490	424		
Standard Bank Financial Services Holdings (Pty) Limited	Long and short-term insurance broking	*	100	100	**	**	–	–		
Standard Bank Insurance Brokers (Pty) Limited	Insurance broking	*	100	100	***	***	47	(42)		
Andisa Securities (Pty) Limited (formerly SCMB Securities (Pty) Limited)	Stockbrokers	*	100	100	3	3	(2 578)	(392)		
Miscellaneous	Finance companies		100	100	23	23	129	(284)		
Total investment in subsidiaries							26	26	(1 187)	424

Detailed information is only given in respect of subsidiaries which are material to the financial position of the company.

* Issued share capital less than R1 million.

** Book value less than R1 million.

*** Held indirectly.

Annexure B – associates and joint ventures

Associates	Travelex Rand Travellers Cheques Limited		EduLoan		FIHRST	
	Travellers cheques		Students loans		Payroll processing systems	
Nature of business						
Year end	December		December		March	
Date to which equity accounted	31 December 2003	2002	31 December 2003	2002	31 December 2003	2002
Effective holding	49%	49%	45%	0%	46%	40%
	Rm	Rm	Rm	Rm	Rm	Rm
Carrying value	2	2	26	–	5	7
Valuation	2	2	26	–	5	7
Method of valuation	Directors' valuation		Directors' valuation		Directors' valuation	
Balance sheet						
Non-current assets	–	–	10	–	10	12
Current assets	35	14	150	–	3	5
Non-current liabilities	–	(34)	(61)	–	(22)	(3)
Current liabilities	(28)	–	(62)	–	(3)	(20)
Loans to associates	–	–	–	–	–	2
Attributable income	–	–	–	–	–	–
			Other		Total associates	
Nature of business			Various			
Year end			Various			
Date to which equity accounted			31 December 2003	2002	2003	2002
Effective holding			Various	Various	Various	Various
			Rm	Rm	Rm	Rm
Carrying value			89	55	122	64
Valuation			89	55	122	64
Method of valuation			Directors' valuation		Directors' valuation	
Balance sheet						
Non-current assets			242	174	262	186
Current assets			544	331	732	350
Non-current liabilities			(169)	(139)	(252)	(176)
Current liabilities			(418)	(122)	(511)	(142)
Loans to associates			95	–	95	2
Attributable income			3	12	3	12



Joint ventures	African Bank Investments Limited		New Unitrans Finance (Pty) Limited		Siemens Financial Services (Pty) Limited	
	Nature of business	Banking	Finance	Finance	Finance	Finance
Year end	September	September	June	June	September	September
Date to which equity accounted	31 December 2003	31 December 2003	31 December 2003	31 December 2003	31 December 2003	31 December 2003
	2003	2002	2003	2002	2003	2002
Effective holding	50%	50%	50%	50%	49%	25%
	Rm	Rm	Rm	Rm	Rm	Rm
Carrying value	29	–	–	–	–	–
Valuation	29	–	–	–	–	–
Method of valuation	Directors' valuation		Directors' valuation		Directors' valuation	
Balance sheet						
Non-current assets	380	256	264	–	1	–
Current assets	15	10	3	–	1	–
Non-current liabilities	(254)	(9)	(271)	–	(1)	–
Current liabilities	(22)	(193)	(1)	–	(1)	–
Loans to joint ventures	119	90	–	–	–	–
Attributable income	29	24	–	–	–	–

	Total joint ventures		Total associates and joint ventures	
	2003	2002	2003	2002
Effective holding	Various	Various	Various	Various
	Rm	Rm	Rm	Rm
Carrying value	29	–	151	64
Valuation	29	–	151	64
Method of valuation	Director's valuation		Director's valuation	
Balance sheet				
Non-current assets	645	256	907	442
Current assets	19	10	751	360
Non-current liabilities	(526)	(9)	(778)	(185)
Current liabilities	(24)	(193)	(535)	(335)
Loans to joint ventures	119	90	214	92
Attributable income	29	24	32	36

D E Cooper (chairman)
J H Maree (chief executive)¹
D D B Band
E Bradley
T Evans³
T S Gcabashe³
D A Hawton
Sir Paul Judge^{2,3}
S J Macozoma
R P Menell
Adv K D Moroka³
A C Nissen³
R A Plumbridge
M J D Ruck¹
Sir Robert Smith^{2,3}
Dr C L Stals
Dr C B Strauss

Retired 31 May 2003

R C Andersen¹

Resigned 18 June 2003

E A G Mackay

Retired 19 May 2003

E P Theron

¹ Executive

² British

³ Appointed 1 July 2003

Secretary

L Wulfsohn

The Standard Bank of South Africa Limited

(Reg No 1962/000738/06)

Holding company details:

Standard Bank Group Limited

(Incorporated in the Republic of South Africa)

(Registered bank controlling company)

(Reg No 1969/017128/06)

Registered office

9th Floor, Standard Bank Centre

5 Simmonds street, Johannesburg, 2001

PO Box 7725, Johannesburg, 2000



Contact details

64



Registered address

9th Floor
Standard Bank Centre
5 Simmonds street
Johannesburg 2001

PO Box 7725
Johannesburg
2000

Contact numbers

Telephone: +27 11 636 7811
Fax: +27 11 636 4207
email: InvestorRelations@standardbank.co.za

Chief financial officer

Simon Ridley
Telephone: +27 11 636 3756
email: Simon.Ridley@standardbank.co.za

Secretary

Loren Wulfsohn
Telephone: +27 11 636 5119
email: Loren.Wulfsohn@standardbank.co.za

Director, investor relations

Kim Howard
Telephone: +27 11 636 7811
email: Kim.Howard@standardbank.co.za

www.standardbank.co.za

