THE VAULT

**POPI COMPLAINT FORM**

We are committed to safeguarding your privacy and the confidentiality of your personal information and are bound by the Protection of Personal Information Act.

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| **Please submit your complaint to the Information Officer:** | |
| **Address to:** | The Information Officer |
| **Email Address:** | jhammerton@thevault.exchange |
| Where we are unable to resolve your complaint, to your satisfaction you have the right to complaint to the Information Regulator.  **The Information Regulator**  **Address:** 33 Hoof Street Forum III, 3rdFloor, Braampark, Johannesburg **Email**: [inforreg@justice.gov.za](mailto:inforreg@justice.gov.za) | |
| **A. Particulars of Complainant** | |
| Name & Surname |  |
| Identity Number: |  |
| Postal Address: |  |
| Contact Number: |  |
| Email Address: |  |
| **B. Details of Complaint** | |
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| **C. Desired Outcome** | |
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|  | |
|  | |
| **D. Signature Page** | |
| **Signature:** | |
| **Date:** | |